

Annual Overview 2019-2020

Geeta Venkadakrishnan

16th March 1970 – 11th October 2020

May she Rest in Peace.

We are deeply saddened by the untimely death of our beloved Geeta, Director of Hope Kolkata Foundation who lost her battle after contacting COVID-19. As we were about to print our Annual Overview we received this devastating news.

You will always be remembered for the selfless service you have given to society and for bringing a ray of Hope to the lives of the most underprivileged children and poor people, for the last 23 years. Our deepest condolences for the family you leave behind. We will miss you and your smile forever.

Entire family of The Hope Foundation.

To the amazing soul that I have known for the past 17 years. I thank you for being the biggest support system in my life. Thank you for being there for me always.

Everyone knows the amazing human you were, to say farewell is difficult. I know this pain would never get healed. You were my biggest cheerleader, my motivator, my enthusiasm, my determination, my well-wisher and most importantly my mother. I will always cherish my childhood memories that I have with you when the whole world was harsh with me and deprived me of everything. When I got neglected from my own family, had a harsh life there on the slums of Kolkata, you held me in your arms, you gave me warmth and motherly affection. One of the important things that I needed then. You loved me and cared for me like your own. I am bereft of words to express my gratitude to you love, I want to thank you for being so kind to me.

I love how you took minute things into notice, you counted the number of hearts that I drew for you in your Mother's Day card. You always treated me with respect, you condoned my tantrums with patience, you always took out time to be there for me in my good days and not so good days. You were my biggest escape. My shelter. No matter how busy you were, you always took out time for us to wave a smile to us when we returned from school every day. You played a very important role in my life, you helped me in every way possible. Thanking you for everything my angel.

I just want to become selfless like you. I want to become as kind as you were, not having any prejudices. You loved everyone of us irrespective of our background, race, gender, religion and caste. One thing that you always taught and followed is sheer humanity. While we were given shelter and food in this hard lockdown, you being the kindest of all went out of your way for community services. Our superwoman. You shall forever be my role model. I miss you dearly. Thank you for creating a childhood where it did not hurt to be a child. Thank you for all your hard work to give us a better life. Anything that I truly want to achieve in my lifetime is to become "Geeta Aunty" in some "Manu's" life.

On behalf of all the HOPE children



Geeta we grieve for you and also celebrate your life.

Geeta, you are such a big personality with a character larger than life. You will forever be remembered for your sense of fun and laughter. We were privileged to meet you on life's journey.

Geeta, your love knew no bounds, for your family, your Hope family and the most vulnerable children in Kolkata. We grieve your leaving us but will carry your spirit within us.

Geeta, you are forever cherished by your many friends and colleagues who loved you and who loved to work with you and for you. You will continue to be their mentor and guiding light from afar.

Geeta, you are forever remembered by the thousands of children you educated and who are now on their own life's journey; your great love and kindness for the children will inspire us to continue your legacy.

Geeta, you were an outstanding leader and we are forever grateful to you for surmounting the many challenges that denied children and their families their basic human rights. We will continue your fight for justice and equality.

Geeta, your beauty, serenity and gracious presence will always embrace us; you are forever missed but your heart will go on, and you will always live in our hearts.

Jenny Browne, Overseas Director

Awards and Recognition

Geeta Venkadakrishnan received many awards and recognition for the invaluable work and contribution to society.

Recognition and Awards	Source	Year	Activity/ Work
Rashtriya Swayamsiddh Samman	JSPL Foundation	2020	Sports Category
ICC Social Impact Awards	Indian Chamber of Commerce	2020	Small Project category
Inspire Awards	BWW, Parivartan	2019	Leadership & Vision
NGO Leadership Award	Devang Mehta National Education Award	2017	Kolkata NGO Leadership Award
Certificate of Merit	American Indian Foundation	2016	Child Health
Contribution to the Society	Vocational Skill Programme	2015	Rotary International - District 3291
Certificate of Appreciation	American Indian Foundation	2015	Child Health
Individual Contribution for Social & Economic Growth	Bharat Udyog Ratna Award	2014	Global Achievers Foundation
Individual Achievement for Economic Growth	Rashtriya Pragati Award	2014	All India Business Social & Development Association, New Delhi
Certificate of Appreciation/ Awards	10th ALLMEDIA person' Welfare Association & South 24 Parganas Journalists Association Award for Social Service	2013	For Social Service
Certificate of Appreciation/ Award	Karma veer Puraskar International Confederation of NGOs	2012	Karma veer Puraskar on Life long fight for Social Justice
Certificate of Appreciation	Commissioner of Police, Kolkata	2012	Good Samaritan
Certificate of Appreciation	ACC Cement and BIG Fm 92.7 on Jan 2012	2012	Big Salute towards women entertainer development in empowering through a cause
Certificate of Appreciation	Channel 10	2009	Nari Samman – Protection For Unprivileged Children and Women
Certificate of Appreciation	14th Bharat Nirman Award	2007	Hope Foundation's work towards the underprivileged children.

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Cover Picture: Children from HOPE Child Care Unit

All names have been changed in “Story of Change”



From The Founder Director

Dear Friends of Hope.

We have been through difficult days at HOPE over the years but the news we received on the 11th of October 2020 was the absolute worst of all. It was in complete shock and devastation that I heard of the sudden death of our beloved Director of the Hope Kolkata Foundation. There will never be anyone like Geeta, it is almost impossible to put this huge void in our lives into words. She was the most special of human beings.

I have had the privilege of knowing Geeta for most of her adult life, first meeting her in her early 20's. It was a brief meeting but even then I knew that she was going to be a rising star and had all the qualities of a leader; she was a person of great passion, humility, and integrity. Even at that young age she was prepared to take on the management of Hope Kolkata, building it to the organisation it is today, it could not have happened without her. Geeta was many things to me, a sister, a friend and colleague and most of all she was always just there, she was part of my family. We shared so many happy memories together.

Her vision and wisdom was ahead of her years. She made great sacrifices to the detriment of her own health for the poorest of the poor in our society, putting her beloved family so many times in second place. Geeta was a force of nature, she was fearless in her pursuit of her passion. She will be sadly missed by so many all over the world and by the thousands of children that loved her so much. My condolences to Geeta's husband Ravi and her son Harish and other family members.

Hope Kolkata Foundation stepped into its 21st year with The Hope Foundation. The power of partnership with our shared mission and vision nurtured over the years to build "A world where it should never hurt to be a child" had a profound effect on all the children we served making a lasting difference. In these sad and challenging times, we will continue to support each other determined to ensure that the great legacy that Geeta left will continue. We are part of an extended family of volunteers, students, staff, children, patrons, loyal supporters and donors from around the world. As we look back over the years, I have seen how powerful a partnership can be when we combine our good will with our skills here at home and overseas in India, we can have a lasting effect on lives. It really is only by uniting in solidarity with a common purpose that we continue to honour the promises we made to the children who still need our help. This we will do in your honour Geeta. "You have left the world a much brighter place for all, your light was no ordinary light, it has illuminated the lives of millions, it will live on".

I thank you all most sincerely for the generous support you have given to the children and people that Geeta dearly loved.

Maureen Forrest
Honorary Director

From The Director Finance & Administration



The world is going through challenging and uncertain times because of the pandemic. The marginalised section of the society in India has been the worst affected. HOPE began its outreach programme to support the people from the streets and slums of Kolkata during this pandemic.

The Director of Hope Kolkata Foundation, Geeta Venkadakrishnan who took lead role in this drive became a martyr of the coronavirus. With a heavy heart we are continuing our relief work and supporting the ongoing projects. Geeta was the heart and soul of Hope Kolkata Foundation. HOPE as a team will take her work forward to make her dream come true and continue the legacy she created.

In the 2019-2020 financial year, HOPE successfully continued its collaboration with Government Departments to support children's education and social mainstreaming. The Government Departments and the Department staff have been extremely supportive and I truly acknowledge their contribution.

I would like to thank Ms. Jenny Browne, Overseas Director, and Ms. Annemarie Murray, Assistant Overseas Director for their constant support. HOPE is forever grateful for their dedication and continuous support. I would also like to extend my gratitude towards the staff of The Hope Foundation, Hope Kolkata Foundation and our partner-organisations. Their contribution over the last 21 years has made an ever-lasting impact on the lives of so many vulnerable children and communities in Kolkata.

We are grateful to our donors, volunteers, supporters and well-wishers from all over the globe who help us in creating better lives for those who live on the fringes of our society.

Sachidananda Das
Director of Finance & Administration

About Us

The Hope Foundation (HOPE) is a development organisation that works to provide sustainable pathways out of poverty and advocate for the rights and equality for vulnerable children and communities in West Bengal, India.

The power and potential of a child is often suppressed by poverty, discrimination and violence but in today's world every child should have the right to be healthy, educated, protected and valued in their own family and society. We support children so that they can access their rights and build on the knowledge attained as they grow up so that they can break the cycle of poverty. To create long-lasting change, we also empower the children, their families and their communities.

Since 1999, The Hope Foundation has been building a strong partnership with children, families, government departments and civil society organisations fighting for the rights of children via 60 projects supported by more than 500 members of staff.

OUR VISION: 'A world where it should never hurt to be a child'. Restoring childhoods to children and sustainability to individuals and communities.

OUR MISSION: To improve the quality of life for the most marginalised street and slum connected children and communities, primarily in India. Ensuring their basic rights and enhancing their dignity of life, through protection, health, education and economic development in a sustainable life cycle approach. Achieving this mission through fundraising activities and initiatives.

OUR CORE VALUES

Accountability

We are accountable. We believe in transparency and in making ourselves accountable to all of our donors, supporters and beneficiaries. We are committed to the highest standards of governance and best practice in all areas of our work.

Collaboration

We collaborate. Communities are at the heart of our work, we believe in building and fostering partnerships at different levels at home and abroad, in order to leverage local, regional and global strength for sustainable development.

Equality

We treat one another equally. We are committed to promoting equality by removing barriers that stop full participation of every individual, group or community in public or political life. We believe in and promote inclusivity and diversity inside and outside of our workplace.

Innovation

We are innovative. We believe in the power of great ideas. We are always open to accepting and developing new and creative ideas, which will enhance systematic change for sustainable solutions.

Integrity

We have integrity. We aspire to the highest standards of honesty and encourage critical thinking for further development. We never compromise on quality and act in the best interests of those with whom we work with.



Respect

We are respectful. We respect the people we work for and on behalf of, we respect ourselves, we respect our colleagues and our community. We have fostered an organization that enables and encourages respect.

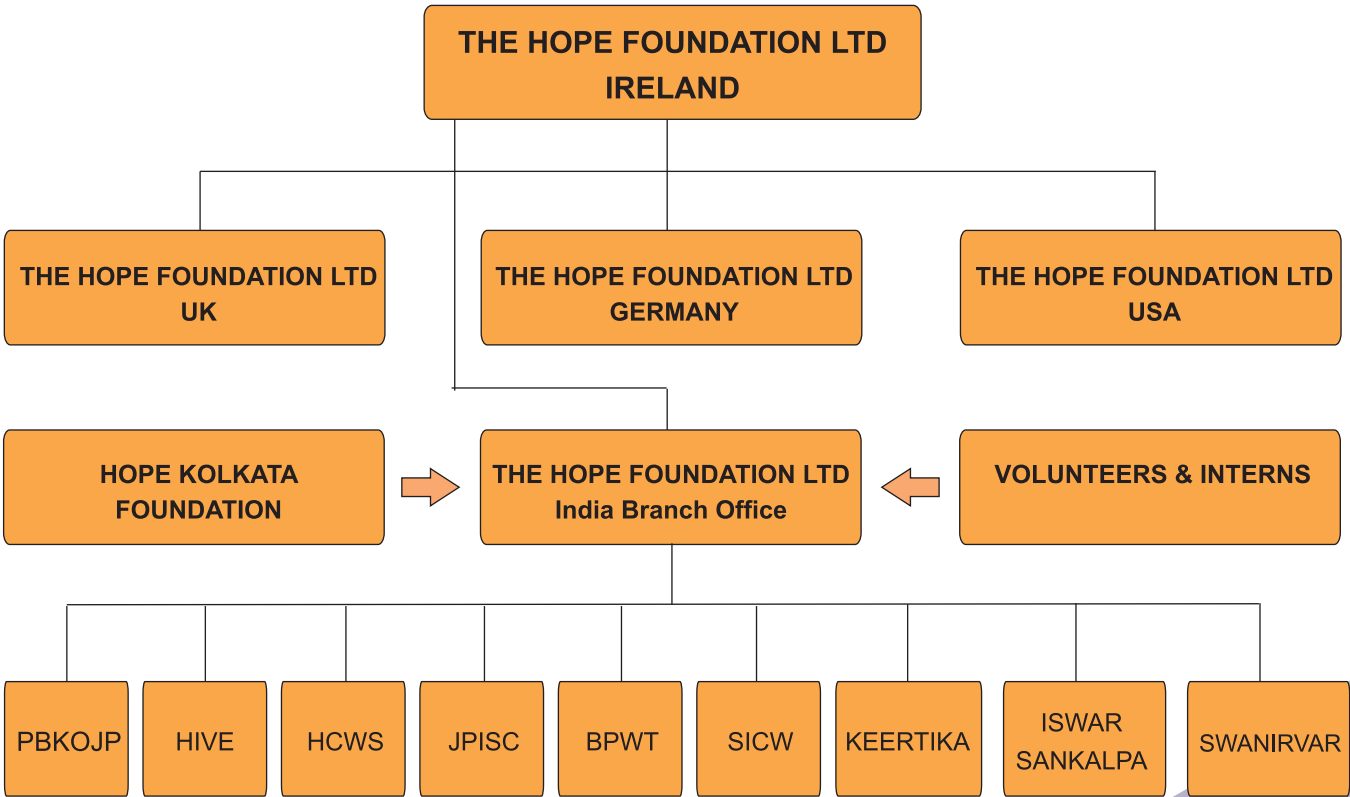
Caring for the Environment

We are responsible. We are responsible for our contributions to the organisation's value for saving the planet. We must act decisively and responsibly to protect the environment. We must aim towards creating a clean and green environment and reducing carbon footprint.

OUR STRATEGIES:

1. Improve the healthcare status of underprivileged and/or marginalised communities, with particular attention to maternal health, child mortality and combating RTI/STI and HIV/AIDS.
2. Improve learning outcomes and educational attainment of children and raising the quality of learning environments in formal schools.
3. Provide home-based and family-based care and protection for children to combat child labour, abuse, exploitation and deprivation.
4. Empower marginalised youth and women to increase their skill capacity to secure sustainable livelihoods.

Structure of HOPE



Our Local Partners



1. Hope Kolkata Foundation (HKF)

HKF was set up in 1999 to improve the lives of children surviving the difficult circumstances they faced on the streets of Kolkata. For the protection and development of these underprivileged children, HKF manages 8 Child Care Units and provides early adulthood support, a Holistic Education Programme in government schools, 7 Nabo Asha education centres, 4 crèches, Early Childhood Care Programme, community outreach programme, Life Skills Training Centre, a Hospital, pharmacy, Night Round Mobile Medical Unit, Child Watch and a Sponsorship Programme.



2. Paschim Banga Krira-o-Jana Kalyan Parishad (PBKOJP)

HOPE partnered with PBKOJP at the time of inception in 1999. HOPE supports the Early Childhood Care & Education Programme in collaboration with Integrated Child Development Scheme, Holistic Education Programme in government schools, Sponsorship Programme and a Vocational Training Unit and run "Prerona" Child Care Unit for girls which was set up in 2003 for children from marginalised section of the society.



3. HIVE India
HOPE has partnered with HIVE India since 2006 to support the Emergency Response Unit, set up to rescue any person at risk on the streets (APAROS), involved in accidents, physical or mental illness, harassment or abuse, or cases of child labour and domestic violence.



4. Society for Indian Children's Welfare (SICW)
With the support of HOPE in the year of 2005, UMEED Special Needs Unit works with children with special needs to ensure their development and to bring them into the mainstream of society. HOPE also partners with SICW to support the Education Sponsorship Programme.

5. Iswar Sankalpa (IS)
HOPE has supported the Naya Daur outreach programme since 2007, a city-wide community- based programme providing treatment and support towards the needs of homeless people with psychosocial disorders on the streets.



7. Jayaprakash Institute of Social Change (JPISC)
JPISC with the support of HOPE from the year of 2008 is implementing an education project in three government homes which provides remedial classes, coaching and counselling support. Through recreational activities and sports the project focuses on the physical and emotional development of the children.



6. Bhoruka Public Welfare Trust (BPWT)
"Snehneer" Child Care Unit was established in 2004 in partnership with HOPE. Snehneer ensures the holistic development of children affected and infected with HIV/AIDS, through protection, health care, nutrition, education and recreation in a family environment with love and care for their overall development.



8. Behala Keertika
HOPE Collaborated with Behala Keertika in the year of 2008 to support the "Keertika Child Care Unit". Girls in need of care and protection are provided with holistic support to flourish into independent and empowered women.



9. Halderchak Chetana Welfare Society (HCWS)
HOPE has been working with HCWS since 2006 to implement a community based anti-trafficking programme with particular focus on women and children in rural areas.



10. SWANIRVAR
HOPE has been working with Swanirvar since 2018 to support its socio-economic empowerment project for survivors of trafficking.

Good Governance

As an organisation, The Hope Foundation is open and transparent. HOPE implements international best practice in governance.

We recognise our responsibility to you, our donors, sponsors, volunteers and fund raisers.

HOPE is committed to safeguarding children. We implement best practice guidelines and provide child protection training and capacity building for all staff who work directly with children and vulnerable adults.

Our membership of representative organisations ensures that we are supported in keeping up-to-date on procedures, legislation and developments that impact on our work. Some examples of best practice in Governance include:

- HOPE is a signatory of the Comhlámh ‘Code of Good Practice for Volunteer Sending Organisations’. ‘Comhlámh’ is Irish for solidarity, and is a member and supporter organisation for those working for social justice, human rights and global development
- HOPE is a member of Dóchas, the Irish Association of Non-Governmental Development Organisations, and subscribes to its ‘Code of Conduct on Images and Messages’
- HOPE is a member of The Wheel, a leading support and representative network for the community and voluntary sector in Ireland
- HOPE is fully compliant with The Governance Code, a Code of Practice for good governance of community, voluntary and charitable organisations in Ireland
- HOPE is a member of the Charities Institute Ireland, the body formed from the merger of ICTR and Fundraising Ireland in 2016 and adheres and implements the ICTR ‘Statement of Guiding Principles for Fundraising’. We have been awarded ‘Triple Lock’ membership by the Cii, demonstrating our commitment to best practice in all aspects of transparent reporting, ethical fundraising and governance

- HOPE’s Directors’ Report and Audited Financial Statements are

presented in a form which complies with the Companies Act 2014, and, as far as possible with the New Statement of Recommended Practice (Charities SORP), are published on our website

- Our founder and Honorary Director Maureen Forrest does not take a salary
- Modest Staff Salaries
- Numerous pro-bono professional service-providers and special rates help to keep administration costs down

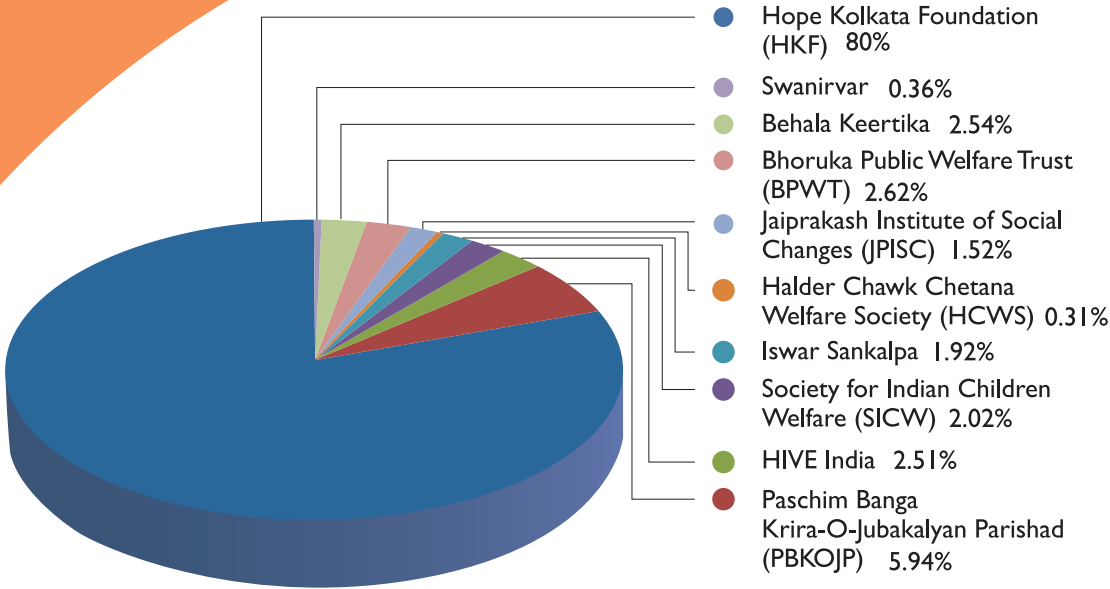
2019-2020 Major Achievements

- **42,425** individuals across Kolkata have been direct beneficiaries of HOPE healthcare programmes and interventions in street-connected and **29** slum communities, including **13,009** who have been treated in HOPE Hospital’s In-Patient and Out-Patient Departments
- **10,690** children have received educational support through HOPE crèches, Nabo Asha projects, educational sponsorship and our Holistic Education Programme
- **1,101** children and adults have been protected from abuse and neglect by our Child Care Units, Child Watch and Anti-Trafficking Programmes
- **572** young women and men have engaged in HOPE’s vocational training, skills enhancement and income generation programmes to provide sustainable pathways out of poverty

Note: The above figures are verified and accurate at the time of print.



Fund Allocation to Partners
of Financial Year 2019-2020





Poverty creates ill-health because it forces people to live in environments that make them sick, without adequate shelter, clean water or sanitation.

India's flagship public health programme, National Health Mission, is one of the world's largest health programmes and aims to provide everything from free drugs to immunisation services for millions of poor people. The programme plans to prioritise the rising threat of non-communicable diseases, the cause of 60% of all deaths in 2016 (up from 38% in 1990).

Non-communicable diseases such as cancer, heart attacks, stroke, chronic respiratory diseases and diabetes often need expensive treatment which the poor cannot afford. The Organisation for Economic Co-operation and Development identified India's poor health outcomes as one of the country's major developmental challenges, leaving the most vulnerable, those living in abject poverty, children, women and the elderly, most at-risk of ill health.

HOPE has reached out to thousands of poor people through awareness programmes on health, medical camps and empowering community volunteer groups. HOPE social workers reach out to the street dwellers during the night for medical support and supports homeless people who are in need of psychosocial support.

India is below the global average in terms of hospital beds (0.9 per 1,000 people) and doctors (1 per 1,700 people). Health ministry data indicates there are around 650,000 doctors, but another 400,000 are needed by 2020.

HOPE Hospital was set up in response to the serious bed crisis and resource constraint in Government Hospitals in West Bengal. The Hospital endeavours to ensure proper medical treatment of underprivileged people living below the poverty-line, who would otherwise be deprived of necessary medical treatment. HOPE Hospital works closely with charities operating in Kolkata, adjacent districts and states. This has given us the opportunity to reach out to more people through several outreach health programmes. HOPE Hospital set up health clinics to support mothers and children in slum communities. The Blindness Eradication Programme is another important outreach programme which reaches out to people from other districts of the state.

The numerous achievements and success stories of people who have been supported by HOPE make us believe in our vision and inspire us to continue our work. In the future, we will aim for a greater reach among the people and address the most challenging social issues of our times.

Our work would not have seen successful without the motivating spirit and vision of Maureen Forrest, Founder and Honorary Director of The Hope Foundation. I would also like to thank Jenny Browne, Overseas Director who is an inspiration. Finally, I would convey my heartiest gratitude to the communities we work with, donors, volunteers, fundraisers, educational institutions, corporates, and the administrative bodies of the West Bengal Government for their constant support.

I would like to convey our deepest condolences to the family of the late Geeta Venkadakrishnan whose sudden demise is an unspeakable loss for HOPE; it has created a void in our hearts that will never heal. We will miss her encouraging presence. Her immense passion, dedication, and benevolence with which she worked for the most underprivileged people in our society and her constant support to HOPE Hospital will always be remembered.

Samiran Mallick, CEO HOPE Hospital

Health Programme

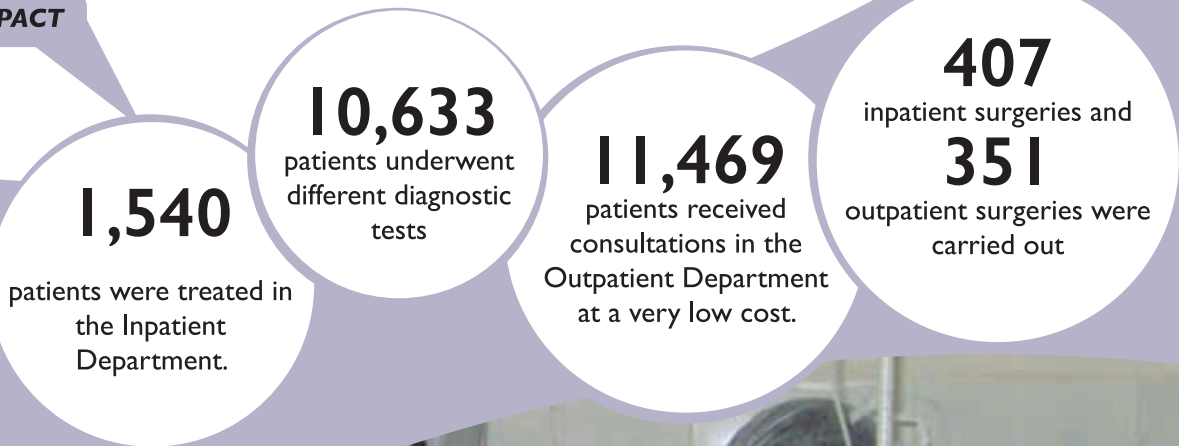
HOPE Hospital – HOPE Kolkata Foundation

HOPE Hospital, established in 2008, caters to the secondary healthcare needs of street-connected and slum-dwelling children and adults living below the poverty line, who would otherwise be deprived of necessary medical treatment.

HOPE Hospital supports and collaborates with several charities in Kolkata and other districts who aim to support socio-economically vulnerable people through medical services. Many of them are catered through the Hospital's outreach programmes.

The Hospital has an In-Patient Department, Out-Patient Department, Surgical Department, Intensive Care Unit, Diagnostic Centre and a pharmacy. The majority of the patients are from Kolkata and adjacent areas. Some patients are also referred from different states such as Jharkhand, Bihar and Orissa.

IMPACT



Night Round Mobile Medical Unit – Hope Kolkata Foundation

The Night Round Mobile Medical Unit is an outreach project of HOPE Hospital. This project provides primary health care services, health deterioration prevention, and creates health and hygiene awareness among the street-connected communities of Kolkata and neighbouring areas such as Howrah.

1. <http://www.livemint.com/Politics/ikRB5fujol7nUkZuEC6j4jK/Govt-pares-back-planned-funding-for-crucial-public-health-sc.html>, November 2017
2. <http://businessworld.in/article/Healthcare-Unhealthy-India/18-12-2015-99503/>
3. As per Kolkata Municipal Corporation guidelines under National Urban Livelihood Mission, a family having 4 members earning less than INR 6000 (€92) a month will be considered as "Below Poverty Line"

IMPACT

12,964

patients received health check-ups from the Night Round Mobile Medical Unit

12,817

patients were provided with free medicine, 35 received wound dressings, and 65 patients were rescued and admitted to Hope Hospital for further treatment

Specsavers Ireland carried out an eye check-up clinic during Night Round and reached out to 621 patients. 428 free spectacles were provided to the patients

Medical Clinic in Chitpur Slum – Hope Kolkata Foundation

The Medical Clinic in Chitpur provides primary health check-ups to cater to the medical needs of the community - with special emphasis on children, pregnant and lactating mothers, adolescent youths, and the elderly. The project places importance on improving and maintaining the general health of patients by providing medication and treatment.

IMPACT

4,525

(2942 adults and 1583 children) benefitted from this programme and were given medicines free of cost

50

children have been provided with Vitamin A supplement and de-worming tablets

1

child and 1 adult were admitted to Hope Hospital for treatment

Blindness Eradication Programme – Hope Kolkata Foundation

HOPE Hospital's Blindness Eradication Programme aims to increase the provision of high-quality, sustainable eye care through primary, secondary and tertiary treatment for urban and rural communities where medical facilities for both children and adults are lacking. HOPE reached out to 7 districts of West Bengal, including Kolkata,.

IMPACT

11,628

people were supported through 48 free eye check-up camps, 131 specialised eye clinics and 302 eye surgeries

3,731

people were given free medicine

5,155

free spectacles were provided to the beneficiaries

Story of Change

Kumar Singh is 55 years old and lives on the street in Kolkata. He has a small tea shop from where he earns a very low income. He was not able to do his eye treatment and gradually started to lose his vision. When HOPE's Child Watch team visited the area, he went to them with his eye problem and he was referred to HOPE's Night Round Mobile Medical Unit. The Doctor checked his eyes and referred him for further evaluation at Hope Hospital's Specialised Eye Clinic.

He was diagnosed with a cataract in his right eye and surgery was needed. After doing all the medical investigations, the eye cataract surgery was done at Hope Hospital's new Eye Operation Theatre by our Eye Surgeon

Dr. Goutam Dutta.

Kumar got his clear vision back and is very happy. He was provided with medicine and a pair of spectacles.

Rescue, Restoration and Rehabilitation Mission in Kolkata: Emergency Response Unit – HIVE India

The Emergency Response Unit delivers 24 x 7 services to rescue abandoned children, women and the elderly, accident victims, or those suffering from psychosocial disorders.

The Response and Rescue Team is equipped with ambulances to respond to any emergency call, and are trained to handle emergencies. Immediate first aid and psychological support are provided to support victims, make them comfortable and stabilise them. Medical and psychological support is provided to people when required in addition to hospitalization and treatment for poor and homeless people. Necessary legal documentation is submitted to the local police.

The Emergency Response Unit helps to rehabilitate rescued victims, assist in their restoration, and continuous follow-up. The project liaises with the Child Welfare Committee and Childline regarding the restoration and rehabilitation of children. A strong network has been established with other organisations to provide shelters and half-way homes for the elderly, women, and men.

IMPACT

12

children found at risk on the streets, who could not be restored to families, were rescued in cooperation with Childline and placed before the Child Welfare Committee to provide safe shelter in Child Care Units

65

women abandoned by families due to mental illness or family violence were rescued and rehabilitated in Government and non-government organisations

340

persons were rescued from the streets and other emergency situations

22

elderly persons who were misplaced and abandoned by families were rehabilitated in association with similar Government and non-government organisations

Story of Change

Alma moved to Kolkata from Nadia District of West Bengal. She is 61 years old and Kolkata is an unfamiliar city to her. She could not say why she moved to Kolkata and had no relatives in the city. She was wandering the streets in a state of hunger. Her health began to deteriorate and she did not have money to buy something to eat. Alma went to a police station in Kolkata as she started to feel ill and could no longer walk. Exhausted, she sat down on the side of the road and passersby informed the local police station. The police station immediately sought HIVE India's help.

Alma was taken to Hope Hospital in a HIVE India ambulance and admitted for treatment. Meanwhile, her son went to the police station to make a missing diary and found that the police had already made a general diary for her in Kolkata. Her son rushed to the hospital with members of HIVE India.

As she made a recovery, Alma was reunited with her son following government rules and regulations.

Naya Daur: Community-based Care and Support Programme for Homeless People with Mental Health Illnesses - Iswar Sankalpa

Naya Daur is a community-based project which supports homeless people with psychosocial disorders through nutrition, health and hygiene, clothing, and family restoration.

Reducing stigma surrounding mental health is a key aspect of this project to support beneficiaries to reintegrate back into society. Advocacy and awareness camps are conducted to promote social inclusion of this marginalized population and support to obtain Government benefits.

16

IMPACT

8

clients were restored to their families

54

clients were engaged in employment

138

clients were registered, including 41 new cases

147

caregivers, including 48 new caregivers, are taking care of 80 clients

Story of Change

In 2019, the Naya Daur social worker identified Javed, 45 years of age. He used to roam around and it took up to four months for the team to motivate him to respond. His personal hygiene was very poor and he was covered in mustard oil.

It was difficult to build rapport with Javed. However, he was enrolled in the programme for treatment and diagnosed with Schizophrenia. Javed had always been a shy person and he used to run away at the sight of any caregivers. As time passed, Javed became more comfortable with the caregivers and accepted food. He also shared that he likes to cover himself in oil as it keeps him cool.

Javed started to show some significant signs of change and began to reduce his use of mustard oil. He also told the social worker that he has a sister and told them where she lived. However, the family could not be found and no one knew anything about Javed or his sister. After asking about his family and past, Javed began to tell of a drum factory and that he knew some of the workers.

Javed continued to make progress and his hygiene is at a steady and healthy level. He got a job at the drum factory that he often spoke about, and is hard-working. Being in a community has made Javed to feel included in society.

17

Early Childhood Care and Education for underprivileged children in collaboration with Integrated Child Development Scheme, Government of West Bengal – Hope Kolkata Foundation & Paschim Banga Krira-o-Jana Kalyan Parishad

HOPE has collaborated with the Directorate of Integrated Child Development Scheme, Government of West Bengal since 2018, to ensure quality early childhood care and education in ICDS centres. HOPE is implementing the project through Hope Kolkata Foundation and PBKOJP.

The Integrated Child Development Services (ICDS) Scheme is a flagship programme of the Indian Government and is one of the world's largest early childhood care and education programmes.

With HOPE's support, the ICDS centres were renovated and refurbished to make the centres more child-friendly and to increase the quality of the service.

HOPE also worked with the mothers in the communities to improve their knowledge of maternal and child health. The programme ensures that all pregnant and lactating mothers have access to antenatal and postnatal care and that children have access to vaccines. Monthly community meetings are also being held in the community to involve parents in their child's education and to encourage parents to take an active role in the running of the centres.



IMPACT

12

government ICDS centres were refurbished to make them child-friendly (renovation of the centre, attractive mural art and early learning materials). This has led to increased attendance in the centres.

2,120

children are accessing the services in the centres

44

children were enrolled in the centres

77

pregnant/ lactating women and adolescent girls were linked with the ICDS centres. They are regularly availing the nutritional support and other services available through ICDS Scheme

30

ICDS workers are practising the activity based learning method and developing Teaching Learning Materials

6,827

mothers, community members and adolescents were reached through 800 community meetings, mothers meetings, events, community awareness programmes and adolescent meetings

Community health volunteer groups have been formed and

382

members participated in 143 meetings to discuss various health issues and ICDS



Education Programme

Education Programme

Integration of Quality Education to ensure Improved Learning in Government Primary Schools – Hope Kolkata Foundation & Paschim Banga Krira-o-Jana Kalyan Parishad

HOPE started Phase I of the school-based intervention programme in 2015 through Hope Kolkata Foundation and Paschim Banga Krira-o-Jana Kalyan Parishad.

In 2017, HOPE conducted a situational study in 78 government schools of Kolkata and Howrah to understand the status of the Right to Education Act implementation and the current situation of Children with Special Needs (CWSN) and their inclusion. The study included the learning gaps for CWSN and children with learning difficulties, teaching methodologies practiced in schools, school infrastructure, and other relevant activities to ensure a joyful learning environment.

Based on the study, Phase 2 of the education project was initiated in 2018 to ensure quality education at primary level. HOPE is working directly with 78 primary schools so that children can develop a strong education base and continue higher education. A series of capacity building programmes were organised for government primary school teachers on activity-based learning, teaching learning materials and the use of positive reinforcement in the classroom. The teachers were also motivated to hold parent-teacher meetings so that parents could become involved in their child's education. The teachers and parents were sensitised on disability and managing children with special needs so that they can also participate and fulfil their potential.

Therapy support was provided to children with special needs of 14 government resource rooms. These children have also been linked with government entitlements.

The education project is being run in collaboration with the Samagra Shiksha Mission, State Education Department.

During 2019-2020, 7,810 children benefitted from HOPE's intervention in government schools.

IMPACT

1,642
children with learning gaps have made progress

111
children with special needs attending Government Primary Schools have shown progress as per the set goals for academic and holistic development

131
children with special needs were linked with government entitlements

471
teachers are using activity-based learning methods for children with learning gaps

3,873
parents attended Parent Teacher Meetings and were informed of their children's progress and are more involved

106
parents of children with special needs are part of support groups in the resource rooms. They are actively involved in the successful running of the centres and creating awareness on disability

591
community people were sensitised on disability and inclusion, as part of the resource room based intervention

Story of Change

HOPE started working in Mollarhat Government Resource Room in 2018. It was found that very few children attended the centre and a Parents Support Group was not formed. HOPE then formed a Parents Support Group - “Ujjibon” with 15 parents who were oriented and trained on disability and government schemes for one year to ensure the progress and development of the children. HOPE gradually empowered and motivated the Parents Support Group to take up all the responsibilities of the resource room as well as of their children.

The group is actively working and taking initiatives in the running of the centre and maintenance of the therapy equipment. The confidence level of the parents has increased and they can identify children with special needs and share the knowledge with the community. They organise community awareness camps along with HOPE special educators regarding disability issues. They are also taking the initiative, and assist the children using therapy equipment, and support other parents in the procedure of making a disability card.

List of Government Schools and Resource Rooms

Schools

1. Sukanta Shiksha Niketan	17. Hrishi Bankim Vidyapith (Unit-2)	34. Saradaprasad Institution
2. Deshbandhu Balika Vidyalaya	18. Sarat Chandra Sur Prathamik Vidyalaya (Primary)	35. The Presidency Muslim High School (Primary)
3. Sikshabhith		
4. Tollygunge Bangur High School (Primary)	19. Momin High School	36. Baitulmal Girls Primary School Unit – I
5. Kalabagan Girls Primary School	20. Baitunmala Girls Primary Unit-2	
6. Shishu Mela Primary School	21. TribenEE Vidyapith	37. Md Jan High School(Primary)
7. Kusumkumary Vidyalaya (Primary)	22. Liluah Shishu Vidyapith	38. The Calcutta Orphanage Primary School
8. Shishu Tirtha Prathamik Vidyalaya	23. Shastri Shikha Sadan	
9. Tollygunge Girls Higher Secondary School (Primary)	24. Banimandir GSFP School	39. Rishi Aurobinda Prathamik School
	25. Nabapally VidyaniKetan	
10. Ramkrishna Shishu GSFP School	26. Subhash Vidyapith	40. Kalidhan Institution
11. Sahanagar High School (Primary)	27. Subhash Vidyapith	41. Satyaranjan Khastagir Shishu O Prathamik Vidyalaya
12. Sahid Smriti Vidyapith	28. Oriental Seminary for Boys	42. Rajendra Sikshasadan
13. Oriental Seminary for Girls	29. Shree Nehru Shiksha Sadan	
14. Sree Prakash Vidyalaya	30. SrIma Prabeshikalaya	43. Sri Nripendranath Institution
15. Saptapradip GSFP School	31. Bidyabithi	44. Soudamini G.S.F.P. School
	32. East Calcutta National Primary School	45. Garden for Children
16. Nabadwip Roy Smriti Prathamik Vidyalaya	33. Kshudiram Vidyamandir	46. Chirantani Prathamik Vidyalaya
		47. Arya Vidyalaya

Schools (contd.)

48. Bankim Ghosh Memorial Girls High School	57. Lal Bahadur Shastri Vidyapith	69. Ramrick Institution
	58. Mominpur U.P. School	70. Sir Ramesh Mitter Girls' School
49. Bhukailash Prathamik Sikshayatan	59. Projapati Vidyamandir	71. South Suburban School (Main)
	60. Ramkamal Street U.P. School	
50. CPC Remount Road Institution	61. Sarat Chandra Paul Girls School	72. Adbhutananda Vidyamandir
51. Harijan Jnan Prakash Vidyalaya	62. Sir Syed Ahmed Primary School	73. Kalighat High School (G.S.F.P.)
52. Hossain Shah Memorial Urdu G.S.F.P. Schools	63. Sri Jnan Bhaskar Vidyalaya	74. Shishu Sathi Pratamik Vidyalaya
	64. Gandhi Vidyalay	75. Shishu Sikshalaya
53. Jawaharlal Nehru Vidyapith	65. Abhay Charan Vidyamandir	76. Uma Balika Vidyalaya
54. Kazi Nazrul Islam Primary School (Day)	66. Bakul Bagan U.P. School	77. South Kolkata Primary School
55. Khidderpoore Bango Vidyalaya	67. Bhawanipore Girls Primary School	
	68. Deshapran Birendranath Institution (Pr Boys)	
56. Khidderpore Milani Primary School		

Resource Rooms

1. Mollarhat School	7. Purbachal School	11. Manmatha Nath Nandan Boys and Girls School
2. Bidyabithi Junior High School	8. Shri Jnan Bhaskar Vidyalaya	
3. Rani Rashmoni Bazar Vidyatan	9. South Suburban Branch High School	12. Santospur Shikshayatan
4. Nabapally Bidya Niketan		13. Barisha Vivekananda School
5. Oriental Seminary for Boys	10. Chetla Girls High School	14. Raja Manindra School
6. Netaji Nagar School		

Brian’s Way Resource Centre supported by Butlers - Hope Kolkata Foundation

During HOPE’s school intervention programme, it was found that many children with special needs were still not enrolled in primary school or special school, or due to the severity of their needs, were not accessing the Government Resource Rooms. This is particularly common in under-served communities such as those living in impoverished city slums and on the streets. The parents do not know how to support children with special needs. They cannot afford to send their child to special schools and feel that their child will not be welcomed in regular schools. Therefore, HOPE’s Resource Centre is barrier-free and provides an opportunity to access therapy for that category of children. The objective of the project is to improve the quality of life for children with special needs, through access to important resources such as aids, appliances, appropriate therapies, special education and inclusive education in school. 43 children with special needs were enrolled in the centre and received special education and therapeutic supports such as physiotherapy, occupational, speech and dance movement.

144 assistive aids and appliances, such as special chairs and multipurpose climbing equipment have been provided to the resource center for conducting therapies such as physiotherapy, occupational, speech, behavioural and dance movement, and special education classes for the enrolled children with special needs.



IMPACT

28

children with special needs have progressed in special education supported by HOPE Special Educators

29

children with special needs have shown significant progress based on the individual therapy plan with specific goals

92

community people were sensitised on disability, social inclusion and government schemes and facilities for children with special needs and their families

Nabo Asha - Educating Children Living on the Streets of Kolkata - Hope Kolkata Foundation

HOPE's Nabo Asha programme provides educational support and empowerment to street-connected children, who are mostly out of school and first-generation learners. These children are often engaged in child labour or forced to beg for survival. The project runs 7 centres across Kolkata which provide non-formal and formal educational support, along with nutrition and counselling.

Children are identified and prepared to be enrolled in formal school and supported to stay in school. The children are supported in the centre through Froebel methodologies to give the children a joyful learning experience. The children are also linked with Government scholarships and/or schemes to continue their education. The team also provides information and links to government entitlements and resources for single parents and guardians to enable them to take control of their children's education. Community Support Groups have been formed in each area to create a safety net within the community for the children.

IMPACT

674

children were provided with remedial coaching support. 116 of these children migrated back to their native village and are continuing to study in local formal schools

208

children were enrolled in school for the first time

27

children of single parents or without parental care were assisted to continue their education from various residential schools in Kolkata

260

fathers are attending parent-teacher meetings in schools, prioritising their children's education, and have started saving money in banks and post offices for their children's education

IMPACT

303

children were linked with scholarships and social entitlements such as Aadhar cards, Kanyashree Scheme, Minority Scheme, and Below Poverty Line card

484

children appeared for the annual examination in school and improved their learning ability and were promoted to the next class



Story of Change

Muchi Potti (slum of cobblers) is located in the New Market area. The majority of the people work in small scale shoemaking factories. Initially, the mindset of this community was dictated by Indian traditional norms, class structure, and conventional thoughts.

Aspects of child labour, gender discrimination, child marriage, domestic violence, superstitions, and issues of un-touchability were present among the community members of this slum. Other issues such as lack of education facilities, health care, proper sanitation, social entitlements, and basic rights were also prevalent.

HOPE started working with this community in 2007 and opened an education centre in a local club to provide education to the children and create awareness among the parents and community members on health and education, and to avail of social entitlements.

The parents and community members gradually began to understand the importance of education, saving for further education and reducing expenses on addiction and entertainment. Nabo Asha created a safety net within the community with a Community Support Group. As a result, there are no child labour or child marriage cases within Muchi Potti community.

Crèche Facilities for Children without Parental Supervision –Hope Kolkata Foundation

Early childhood education along with supplementary nutrition is provided in 4 crèches run by Hope Kolkata Foundation to children under 6 years of age. The project ensures children are enrolled in school by the age of 6. The crèches cater to children who are living in slum areas across Kolkata and Howrah without parental care for long periods of time, in many cases both of the parents are working to support the family. These children are vulnerable to child abuse and child trafficking.

Children who do not have access to pre-primary or early childhood care and education services are identified and enrolled in the crèche. The crèches provide a child-friendly environment and joyful learning through play and Froebel methodologies. The parents are motivated to send their children to the crèche regularly and practice learning at home. Health check-ups, dental, and de-worming camps are also held to ensure the children's health. The project also enhances the awareness of the parents and community members on child rights, protection, and to prioritise education, with particular focus on fathers.

IMPACT

317

children were supported in 4 crèches for early childhood care and education throughout the year

85

children were enrolled in formal school

203

parents understand the importance of finance management, especially for their children's education

227

parents improved their knowledge on child education and are supporting their children at home

Story of Change

Aroni's mother died after her birth. She was left in the care of her grandmother, who works in a dumping ground, collecting materials to sell. The crèche teachers saw Aroni playing in the dirt, alone, and her health condition was very poor. At the age of 3, she was not able to communicate with other children.

The crèche teachers motivated her grandmother to enrol Aroni in the crèche. They also informed her about the importance of health and hygiene for a child and the importance of education. Aroni was enrolled in the crèche but initially, she was very reluctant and her grandmother was also reluctant to take her to the crèche every day. Repeated home visits were carried out by the teachers to ensure she attended the crèche every day.

Through play sessions, Aroni became comfortable and motivated to attend the creche. She is a promising student and has made friends with the other children in the crèche. Aroni's grandmother attends parent meetings and sends Aroni to the crèche every day before going to the dumping ground.



Evaluation Study on Crèche and Nabo Asha from 2017-2019/2020

In December 2019, The Hope Foundation launched an extensive evaluative study to assess its Crèche and Nabo Asha projects. The study aimed to assess the key impacts of the projects and document the best practices through the course of interventions. The study revealed that the communities where the 4 crèches and 7 Nabo Asha centres are located are highly impacted by these programmes. The parents consider the crèche and Nabo Asha centers as safety nets and entrust the centers with a huge amount of trust. Some of the highlights from the study are given below.

Crèche Results:

- All the children who have passed out from the HOPE crèches are currently enrolled in school. All the surveyed children revealed that they are not only continuing their education but also enjoy going to school every day.

- In the last 3 years, 280 children have been enrolled in schools after completing their preschool education in HOPE crèches.

- 100% of the parents across all the crèches feel that the crèches are child-friendly. The wall murals, charts and Teaching Learning Materials attract the students and the children love to be around that environment.

- 95% of the parents rated the overall quality of education offered at the crèches as "Very Good".

- All the sampled parents pointed out that they send their children to school regularly.

- The parents shared that they can see immense change in their children after sending them to the crèches. They pointed out that children's self-expression, communication and personal hygiene skills have developed remarkably.

Nabo Asha Results:

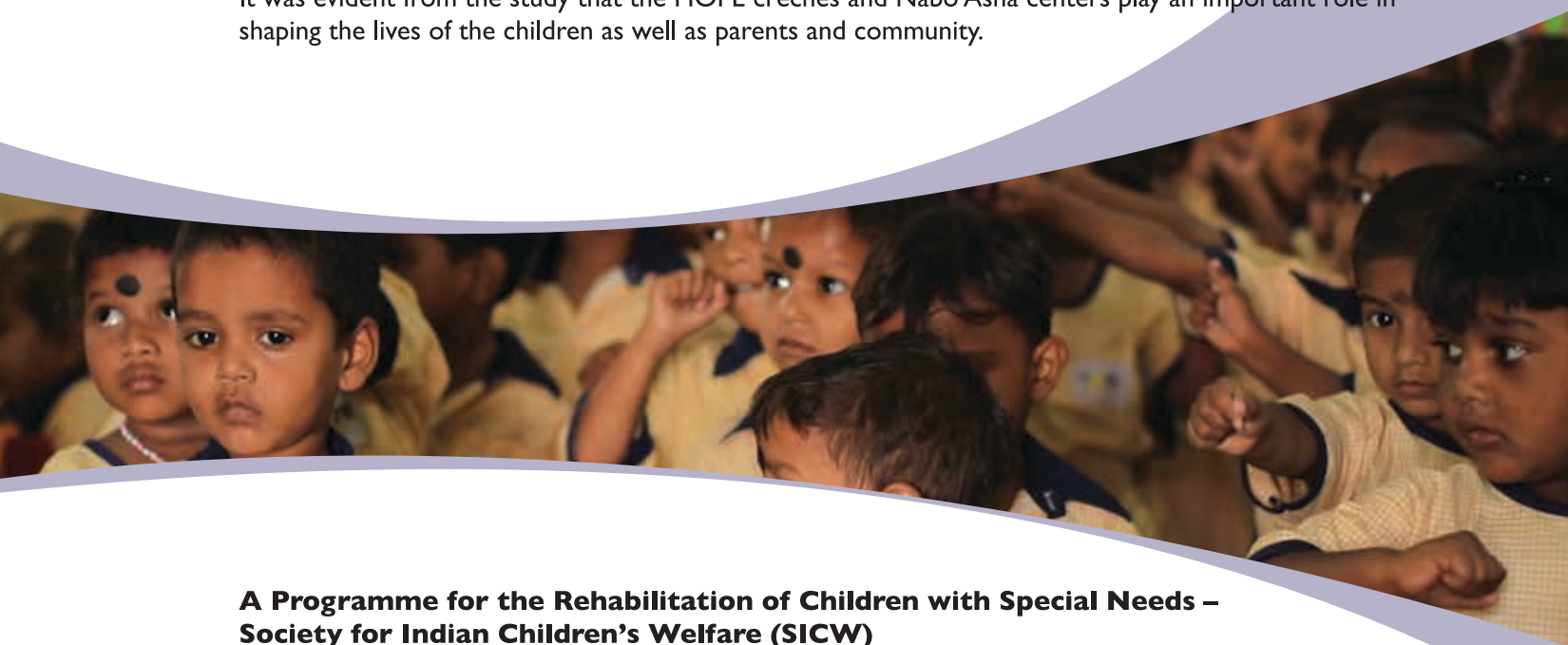
- The children are not only prepared for school but are also supported to be enrolled in school and to continue their education with a particular focus on the holistic development of different essential life skills.

- With regular support in their school studies from the center teachers, the children have not only improved their understanding of the subjects but have gained more confidence in the subjects.



- Most of the children studying in Classes V-VIII have scored between 60%-79% in their exams.
- 514 children were enrolled in school over the past 3 years.
- In the last 3 years, 15 children have passed their higher secondary examination and enrolled in colleges to pursue higher studies.
- Parents; particularly fathers are motivated and encouraged to take part in the child's education to ensure equal participation of both parents.
- The parents are made aware of child protection issues in monthly meetings. Awareness camps are also conducted to reduce the vulnerability among the children on the streets with the help of Community Support Groups that are selected from the community.
- Parents of the children attending the Nabo Asha centers pointed out that “we send our children to the center as they will be in a safe place, in safe hands away from the discomfort of the streets, if they linger on the streets, they will be at risk from strangers, so it is better for them to go to the centers and concentrate on their studies with the help of their teachers.”

It was evident from the study that the HOPE crèches and Nabo Asha centers play an important role in shaping the lives of the children as well as parents and community.



A Programme for the Rehabilitation of Children with Special Needs – Society for Indian Children's Welfare (SICW)

The UMEED Special Education project supports children with special needs to ensure the right to equality for a dignified life with self-reliance.

Orphaned and abandoned children living within the premises of SICW are provided with care, education, and protection to ensure holistic development with physical, social, and cognitive growth.

UMEED classes are designed to develop the children's cognitive, communication, self-help, motor, and academic skills through a progressive curriculum based on milestones. Recreational outings are organised every month and great emphasis is put on social integration. The children also receive physiotherapy, speech therapy, prosthetics, and other aids, depending on the nature of their disability.

IMPACT

30
children were supported with special education

16
children with special needs, 12 in house children and 2 children from the community were supported. 3 of the in-house children were adopted

24
children improved their communicative, expressive and receptive language skills, and social and motor skills



Story of Change

Sunny is 2 years old. He was abandoned and placed in SICW by the Child Welfare Committee in 2018. His development milestones were delayed and he had left-sided Hemiparesis. An MRI showed that he had Encephalomalacia.

Sunny was under regular physiotherapy and then joined the UMEED programme. The Special Educators assessed Sunny and set goals for him. After a few months, he started interacting with the other children and started to express himself after attending speech therapy.

His progress is quite noticeable; with regular physiotherapy, he is now able to walk independently wearing special shoes. The Special Educators used different teaching methods such as play therapy and music therapy which helped Sunny to progress. He enjoys rhymes, music and also loves dancing to music. His speech is also improving and he tries to communicate verbally. The teachers use play methodologies to improve his motor, creative and cognitive skills, and music therapy to improve his socialization and communication skills.

He is an active and enthusiastic child and loves participating in activities. With constant care and encouragement, he is gradually emerging from his shell and his progress is remarkable.

Creating a Better Environment for Children in Three Government-run Child Care Institutions - Jayaprakash Institute of Social Change (JPISC)

The project aims to improve the quality of institutional and alternative care for children in 3 government homes. This project deals with direct care provision for children and HOPE's intervention is to support the management of the homes to ensure a better quality of life for the children.



The project focuses on mainstreaming children to formal education and improving their academic performance. The project also provides life skill training to the children such as personal hygiene and behavioural management. Counselling is provided to those who were victims of sexual exploitation and other forms of abuse. Preparation of Individual Care Plan is another important aspect of this project to develop a plan to reunite children with their families and integration into society.

IMPACT

319

children were supported; 303 in formal education and 16 in non-formal education

162

children accessed formal education in school and were enrolled in remedial coaching classes

39

children improved their academic performances in remedial coaching classes

78

children were restored to their families through the Child Welfare Committee, District Child Protection Unit and staff of the homes

Story of Change

Lipika was surrendered by her mother to the Child Welfare Committee when she was 10 years old and placed in a children's home run by JPISC. She was enrolled in a local formal school in Class V. Her mother, who was deserted by her father, worked as a housemaid in Mumbai. Tragically, she had a brain tumor and died when Lipika was studying in Class VIII.

Lipika was very young to cope with the stressful situation. She became depressed and pessimistic about her life. She gave up her studies and was not interested in cultural or recreational activities.

Counselling support was provided to Lipika. With love and affection, she was encouraged to participate in cultural and recreational activities.

Gradually, she began to eagerly participate in dance, drama and recitation. Her education performance also improved.

In 2019-2020 she completed Class XII with 90%. Now she is pursuing nursing training from a Government College and is motivated to become a self-reliant person in the future.



Froebel HOPE Education Partnership

Since 2008, Froebel College of Education in Dublin has worked in partnership with The Hope Foundation in Kolkata. In June 2019, 17 Froebel College students along with their lecturers travelled to India to engage in HOPE's education programmes. With an immense amount of knowledge, skills and resources, these students embarked on what can only be described as a life-changing experience. One day workshop was delivered for HOPE teachers in June 2019. The learnings from the partnership over the years have helped design the teaching modules for children with learning difficulties and first generation learners of schools, creches and Nabo Asha Centres. The capacity building programmes with government school teachers of 78 schools are based on Froebel methodology.



Protection Programme



Protection Programme

Child Care Units – Hope Kolkata Foundation, Paschim Banga Krira-o-Jana Kalyan Parishad (PBKOJP), Behala Keertika & Bhoruka Public Welfare Trust (BPWT)

What we do

- We support every child in need of care and protection
- Children who are not in school are placed in the centre to ensure access to education
- Children in need of care and protection are placed into HOPE's Child Care Units after being referred and permitted by the Child Welfare Committee. All children staying in these Child Care Units have orders from the Child Welfare Committee - the Government authority responsible for care and protection of all children in West Bengal.
- Family focused intervention is ensured in every stage to successfully restore the children in their families. The families are supported to improve their socio-economic conditions to restore and protect the rights of children to survive, develop, protection and participate.
- Post restoration Home Based Support is ensured for every child through outreach sponsorship programmes to make sure children have access to all basic rights, amenities and necessary services.

Child Care Units at a Glance

10 Child Care Units (6 for girls and 4 for boys), supported by The Hope Foundation, were established to provide temporary protective shelter for children of 6-18 years, who are identified in need of care and protection by the Child Welfare Committee. Children living a vulnerable life, deprived of their childhood and education are placed in these Child Care Units to restore their childhood, rights of survival and development and to restore their rights of being with families.

Reuniting children with their families is an important component of this programme. When the children are placed in these Child Care Units, strategies are in place to strengthen the families. The Child Care Units are categorised in the following manner based on the duration of stay and nature of emergency services.



- A. 7 Child Care Units** provide care and support to children of 6 to 18 years for their holistic development. Children in need of care and protection are placed in these Units and can stay until their families are prepared for restoration of children. The children staying in these units are supported with protection, nutrition, formal education, healthcare, co-curricular activities, vocational training, recreation and counselling for their holistic growth and development in a loving and child-friendly environment. When a child is restored to their family, they are supported with home-based support to ensure access to education, healthcare, recreation and other basic rights.
- B. 2 Crisis Intervention Centres** provide care to girls and boys in need of care and protection. The children are provided with holistic support on an emergency basis in these two units. The children are placed in these units on a temporary basis which can range from six months to a year. Emergency counselling and medical treatment, vocational training, special education along with other necessary services are provided to the children during their stay.
- C. Punorjibon Rehabilitation Home** for boys previously suffering from addiction was established to identify and provide safe shelter and treatment to boys who were vulnerable and addicted to substances. These boys have been abandoned, orphaned, or have run-away from home due to abject poverty, neglect and abuse, and found themselves surviving on the railway platforms of Kolkata. Punorjibon Rehabilitation Home was established to rehabilitate these boys and enable them to access education, healthcare and become self-sufficient. The project also links the boys with social security schemes so that the boys can access their basic rights.

As of March 2020, the table below shows the number of children supported by HOPE's Child Care Units.

Name of the Child Care Unit	Number of children staying in the Child Care Unit	Children receiving home based education support after family restoration	Children staying in other organisations for long term rehabilitation
Ashar Alo Home for Girls (13 to 18 years old)	36	15	0
Kasba Home for Girls (6 to 12 years old)	42	12	0
Female Crisis Intervention Centre (6 to 18 years old)	13	0	0
Bekind Home for Boys (6 to 10 years old)	23	0	0
Ashirbad Home for Boys (6 to 18 years old)	48	22	0
Male Crisis Intervention Centre (6 to 18 years old)	14	0	3
Punorjibon Rehabilitation Home for Boys (6 to 18 years old)	20	0	0
Prerona Home for Girls (6 to 18 years old)	15	0	0
Snehneer Home for Girls (6 to 18 years old)	26	11	0
Keertika Home for Girls (6 to 18 years old)	22	0	0
Total	259	60	3

IMPACT



The following results have been achieved through advocacy and networking with Government stakeholders to create a community safety net for children and ensure access to basic rights and necessities:

- 583 networking visits were conducted with Child Welfare Committees, Childline, West Bengal Commission for Protection of Child Rights, District Child Protection Unit and local stakeholders to link families and the children with local resources and logistics to create a safety net for the children in family and community.
- Hope Kolkata Foundation has become an active member of the Right to Education Forum to ensure children of poor socio-economic background living in streets and slums can access residential education in Residential Schools under Samagra Shiksha Mission.
- Hope Kolkata Foundation has become an active member of A Network of Street Children, Kolkata-“Chillar Party” to provide a platform to the children living on the street and to raise their voice as well as their opinions.
- Access to free treatment and medicines for children staying in Child Care Units.
- Police escort and support of the Child Care Units have been ensured for each case of Restoration.

Story of Change

Rikia was placed in Kasba Girls Home by the Child Welfare Committee when she was 7 years old. Rikia and her mother Nandini, were victims of domestic violence and Rikia needed protection from her father. Nandini wanted to appear in her higher secondary examination and travelled to Kolkata from Bihar when she was expecting her second child, Rikia. However, her in-laws did not accept her decision and assaulted Nandini. The birth of Rikia, a girl, was not accepted by her in-laws and husband. Nandini filed a case against her in-laws and husband under section 498 in Indian Penal Code and went back to her maternal house in Kolkata.

The staff of Kasba Girls Home comforted Rikia and provided the love and support she needed to overcome the trauma she experienced. She was enrolled in school and football coaching. Recently she won a match in Gitanjali Stadium in Kolkata. As a talented artist, she also won many certificates and accolades in painting.

Family is always the best place for a child to grow and develop holistically. Family intervention has been continuing for both of her parents and counselling sessions with her father. Networking has been established with Swayam, a non-profit organisation, who is supporting Rikia’s mother in her legal case, and family counselling was organised. As a result, many changes have been noticed in her family. After 4 years, Rikia’s father went to meet Rikia in Kasba Girls Home and finally accepted his responsibility towards his daughter.

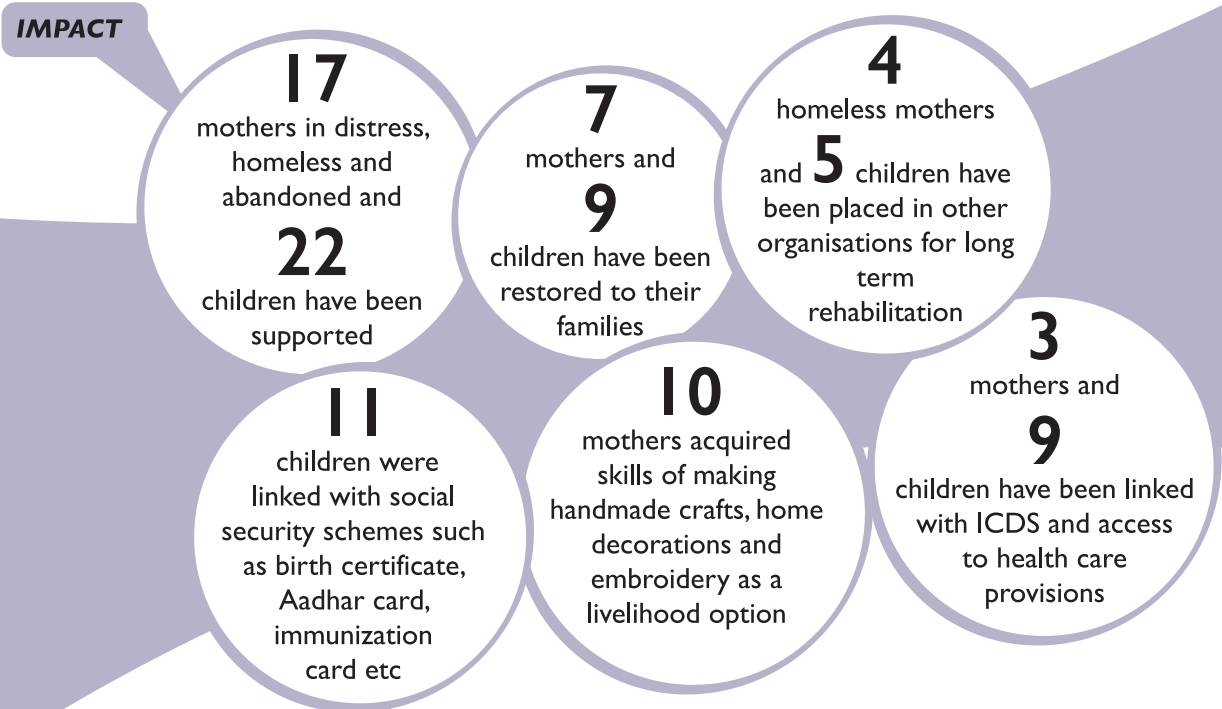
After many years of intervention and family strengthening, Rikia was restored to her parents. Rikia’s parents were linked with Aadhar Card, Pan Card and Voter Card to secure the future of the family and Rikia. They opened a bank account for Rikia under Sukanya Samriddhi Yojana and deposit 500/- Rupees per month. Rikia is now studying in Class VI and is receiving home-based educational support from HOPE.



Mother and Child Care Unit - Hope Kolkata Foundation

The Mother and Child Care Unit was established to support mothers and their children who are rescued by HOPE’s Child Watch project, police and other organizations from vulnerable and crisis situations in need of care and protection. The project provides safe shelter to mothers and their children who were abandoned by their family, and/or experienced domestic violence from their husbands and were compelled to leave their home and take shelter on the streets, pavements and railway platform of Kolkata.

The project aims to address the needs of these women and provide them with a safe shelter until they are empowered and mainstreamed in society. The mothers can stay for a short period of time from 1 month to 6 months which can be extended further based on their rehabilitation plan, with access to protection, nutrition, education for their children, health care, recreation and counseling support.



Story of Change

Nirmala), 28 years old, is the mother of 4 children. She was married at the age of 9 by her father and never given the opportunity to go to school. Her husband is a daily wage earner and is 12 years older than her. At the age of 16, Nirmala became pregnant with her first child and was the mother to four children by the time she was 25 years old.

Nirmala was unhappy in her marriage and left her family. She left her eldest daughter with her grandmother and took her three younger children with her to Kolkata. Initially, she lived on the streets as she didn’t know anyone in Kolkata. One day they were chased by a violent stray dog, which was life-threatening for her children. They were helped by pedestrians and rescued by the police, and placed in the Mother and Child Care Unit in 2019.

Nirmala was diagnosed with a psychiatric illness. She was traumatised but was caring and protective of her children. She got treated and learned new skills to develop her self esteem, confidence, coping and

adaptability. Her 5 year old son was enrolled in Class I and her other two children were enrolled in a nearby Anganwadi Centre where they received immunization and birth certificates. Meanwhile, Nirmala started to earn by selling handmade products she made in the Mother and Child Care Unit.

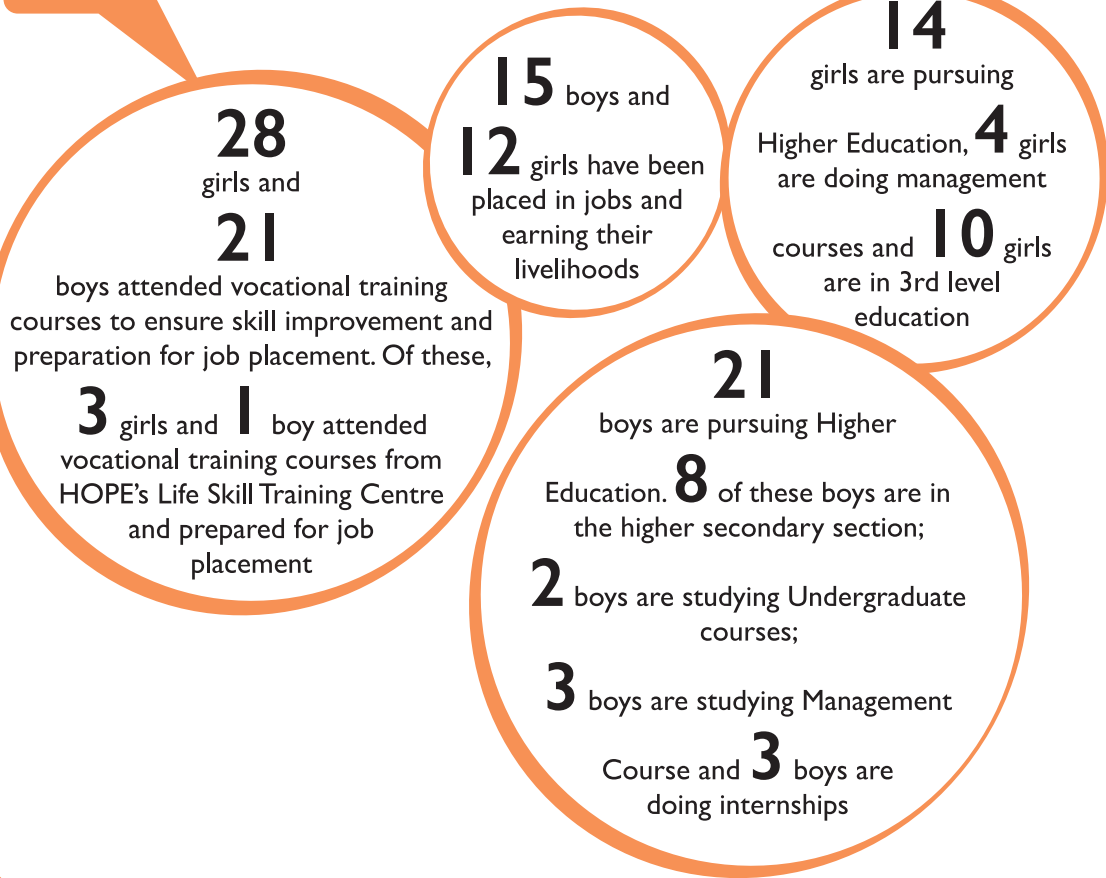
Nirmala’s family was identified and contacted. Several sessions were held with her husband to help him understand the nature of Nirmala’s illness and the importance of treatment. In February 2020, Nirmala was restored to her husband with her three children. Restoration follow up is ongoing and it has been found that her health is being taken care of by her husband.

After Care Programme for Young Adults - Hope Kolkata Foundation

HOPE runs a special programme for young adults who were raised in HOPE Child Care Units until their adulthood. This project provides accommodation, education and nutrition support for boys and girls over 18 years of age who are continuing their education or vocational training to become self-sufficient.

During the year, 49 young adults, 28 girls and 21 boys, have been supported to attend higher studies along with acquiring new skills to be independent and prepared for a successful future.

IMPACT



Child Watch - Creating a Protective and Learning Environment for Street Connected Children in Kolkata – Hope Kolkata Foundation

Child Watch supported a total of 415 street-connected children from 11 working areas in Kolkata through various interventions such as enrolment in school, awareness camps and meetings with Child Vigilance Groups, enrolment in vocational training and linking children with other projects supported by HOPE.

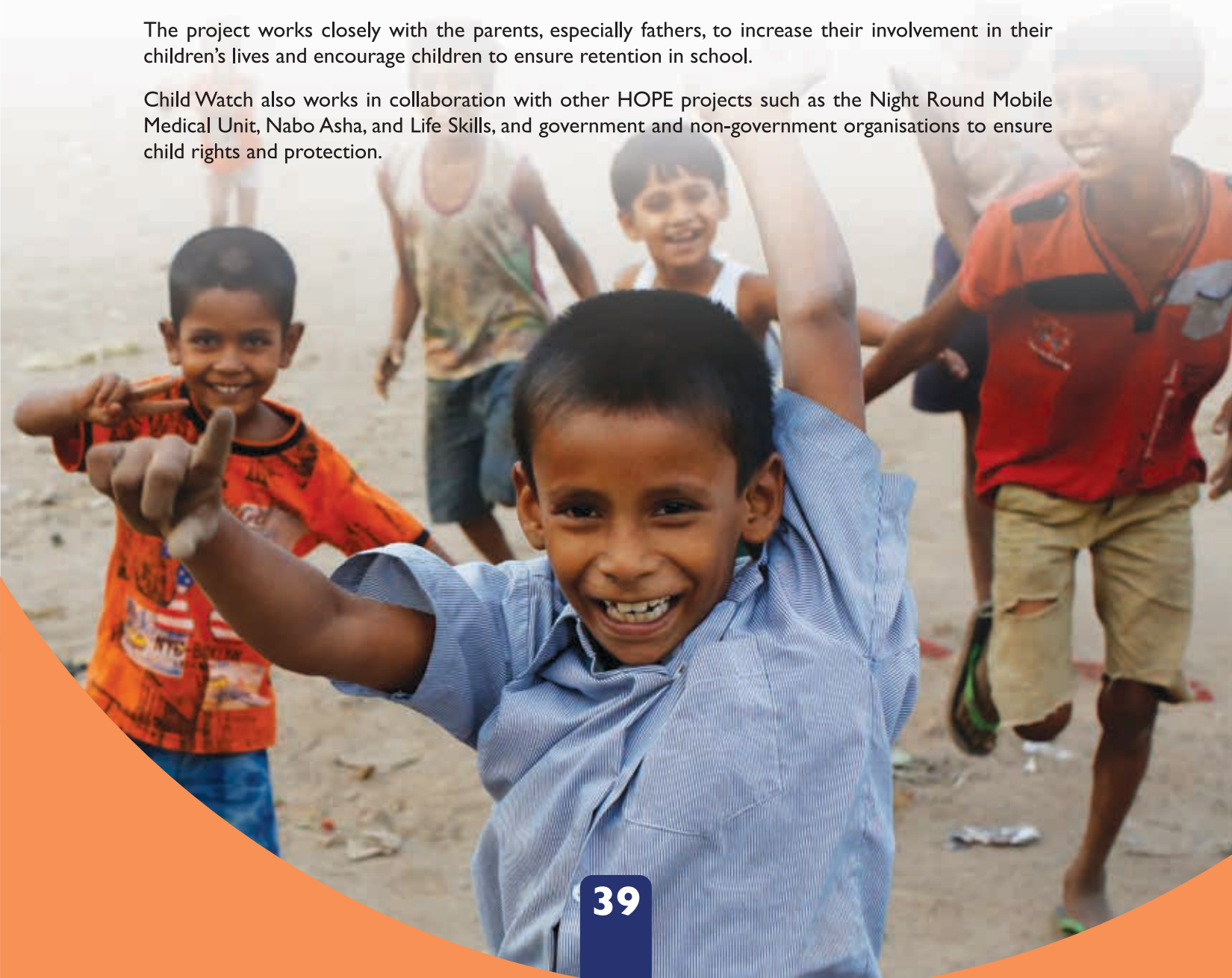
Child Watch is a unique project centred on the care and protection of vulnerable children and building a strong bond between communities and education, protection, and healthcare systems.

The project focuses on enrolling children within the age group of 6 to 14 years in formal school. Vocational training support and guidance are given to children over 14 years of age, who have dropped out of school, to ensure a dignified livelihood.

Community Watch Groups have been established in each area under the project with active volunteers from the community to create a safety net within the community for the children. The Community Watch Groups motivate parents, especially fathers, to reduce expenditure on addiction and save money for their child’s education. Child Vigilance Groups have also been formed to ensure child rights. The groups comprise of children, who are also role models for the other children in their community.

The project works closely with the parents, especially fathers, to increase their involvement in their children’s lives and encourage children to ensure retention in school.

Child Watch also works in collaboration with other HOPE projects such as the Night Round Mobile Medical Unit, Nabo Asha, and Life Skills, and government and non-government organisations to ensure child rights and protection.



IMPACT



Story of Change

Kakali, 9 years old, and her two younger sisters had never been to school and used to beg on the road for survival. Her father, an alcoholic, used to beat the girls and their mother. He is the only earning member of the family and works in a roadside food stall.

Kakali became a member of the Child Vigilance Group and took part in several awareness programmes on protection and sexual abuse.

A few months later Kakali's father tried to sexually abuse her. She managed to escape as she was aware of safe and unsafe touch. Kakali informed her mother and the Child Watch team about the incident. Kakali's mother requested the Child Watch social worker to ensure the safety and future of her three daughters.

The Child Watch team liaised with a similar organisation running free residential schools for girls in Kolkata. They linked the family with the organisation and Kakali's mother decided to send her daughters to these schools for a better and protected future.

Kakali is now studying in Class V, her sisters are in Class III and II. This intervention has saved these three young girls from child begging and abuse and has driven them towards a bright future.

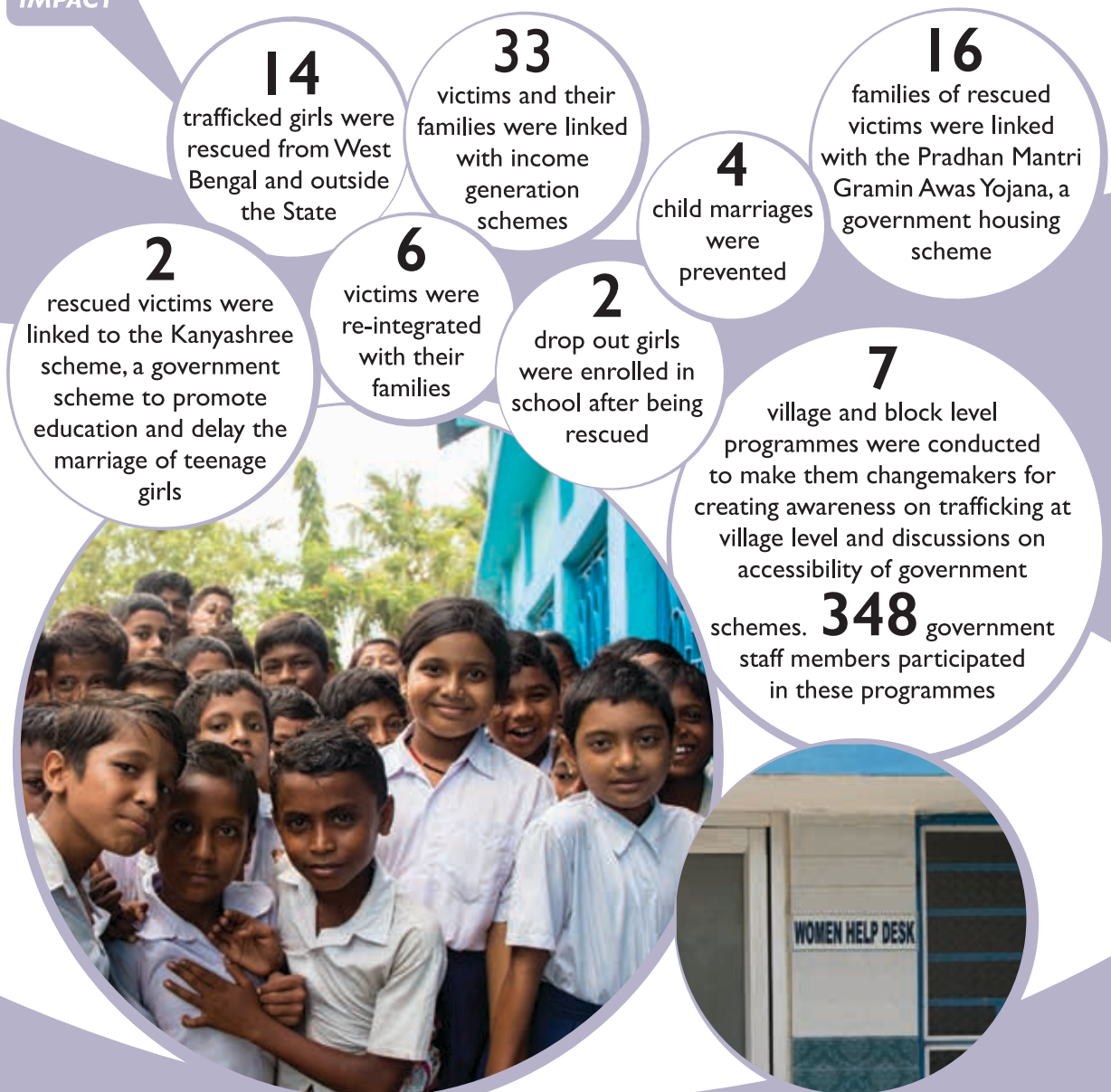
Community Based Anti Trafficking Project - Halderchawk Chetana Welfare Society (HCWS)

Since 2006, HOPE has been supporting community-based anti-trafficking programmes implemented by the Halderchawk Chetana Welfare Society (HCWS) in two rural areas of West Bengal.

The project aims to rescue trafficked girls, followed by reintegration and rehabilitation and to work with the community to prevent further trafficking.

In local areas, community watch groups were formed to prevent trafficking at village level. These groups are comprised of local shopkeepers, teachers and ICDS workers. These groups play an important role in initiating legal proceedings and informing relevant agencies. They also help to prevent child marriages in their communities.

IMPACT



Story of Change

Mili is 12 years old. In January 2019, she went to school but did not return. Her father searched for her but could not find her. He informed the local Police Station and lodged a General Diary, and also informed HCWS.

HCWS contacted national-level networking members, JVI and Rescue Foundation to look for her. They also discussed the case with the Government Railway Police. Finally, Patna Railway Police got information about Mili and contacted HCWS. The HCWS team and the Police rescued Mili, who was in a special care home.

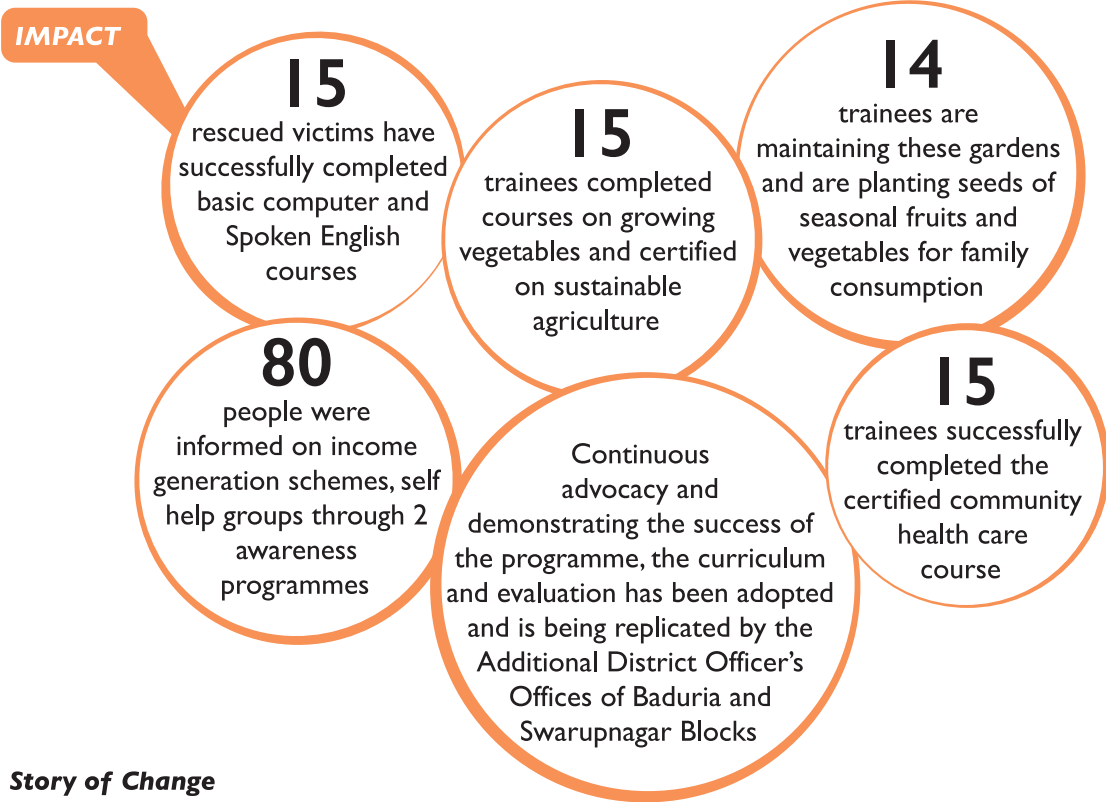
Mili was in love with a boy, Rajiv. They ran away and travelled to an unknown destination via Kolkata by train. Two more boys, friends of Rajiv, joined them. Rajiv left the train to buy breakfast in the station but did not return. His friends said that he will take the next train. When they reached the destination, Rajiv's friends took Mili to a dark area where two women were waiting. The women took her in, tied her up and tortured her. Every day the two boys raped her repeatedly for almost a month. She finally managed to escape with the help of a woman. On the way to the train, Mili lost consciousness and the Railway Police put her in a special care home as she did not speak, due to the trauma.

Mili is being cared for in a Child Care Unit and is still in trauma. She cannot return home because of the continuous threat calls her family is receiving. Rajiv has been arrested but the search is continuing for the other two boys.



Swanirvar

HOPE has been working with Swanirvar since 2018 for rescued trafficking victims and other marginalised women in rural West Bengal. The objective of the project is to ensure sustainable living for victims of trafficking and marginalised women and help develop their self-esteem. Rescued girls were given training in nursing and healthcare, along with basic computer skills and English so that they can re-integrate with the community and find employment. Rescued victims and marginalised women with no formal education were trained on sustainable agriculture.



Story of Change

21 years old Ronita Mondal and Sudipta Ghosh are two friends from Anarpur, rural area of West Bengal. They could not continue their education beyond graduation in spite of their dream to pursue further. Both are from poor families as their fathers are the sole earning members with no fixed income. When they heard about the community health care training programme, they were interested and enrolled in the course. Their motivation and dedication has helped them find a career path and to achieve that, they applied for the Diploma course on Optometry. In 2020-2021 they will be pursuing the course in Hope Hospital. The course is supported by Specsavers. Ronita and Sudipta have a dream to build community based clinics to make health care services accessible to their own people.



Community Development Project – Hope Kolkata Foundation

During its second year, the Community Development Project has supported 24 families with 54 adults and 70 children living on the streets. These 24 families have been supported to link with health treatment, social security schemes and citizenship documents to improve their socio-economic conditions during the year.

IMPACT



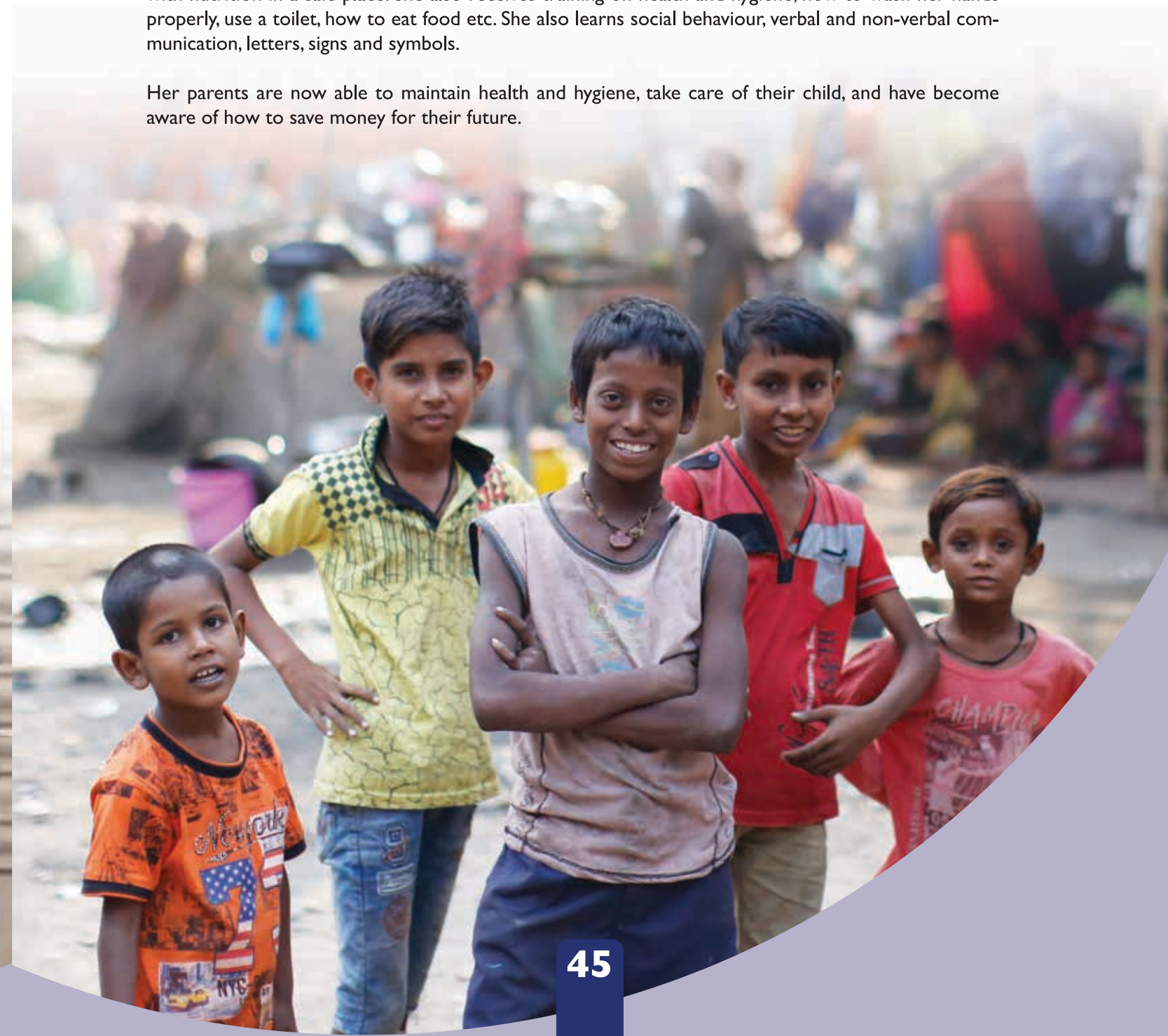
Story of Change

Rai lives with her family on the pavement of Gariahat. Her mother is a domestic helper and her father is a daily labour. She has an elder sister but as their economic condition is very poor, she was sent to their native village.

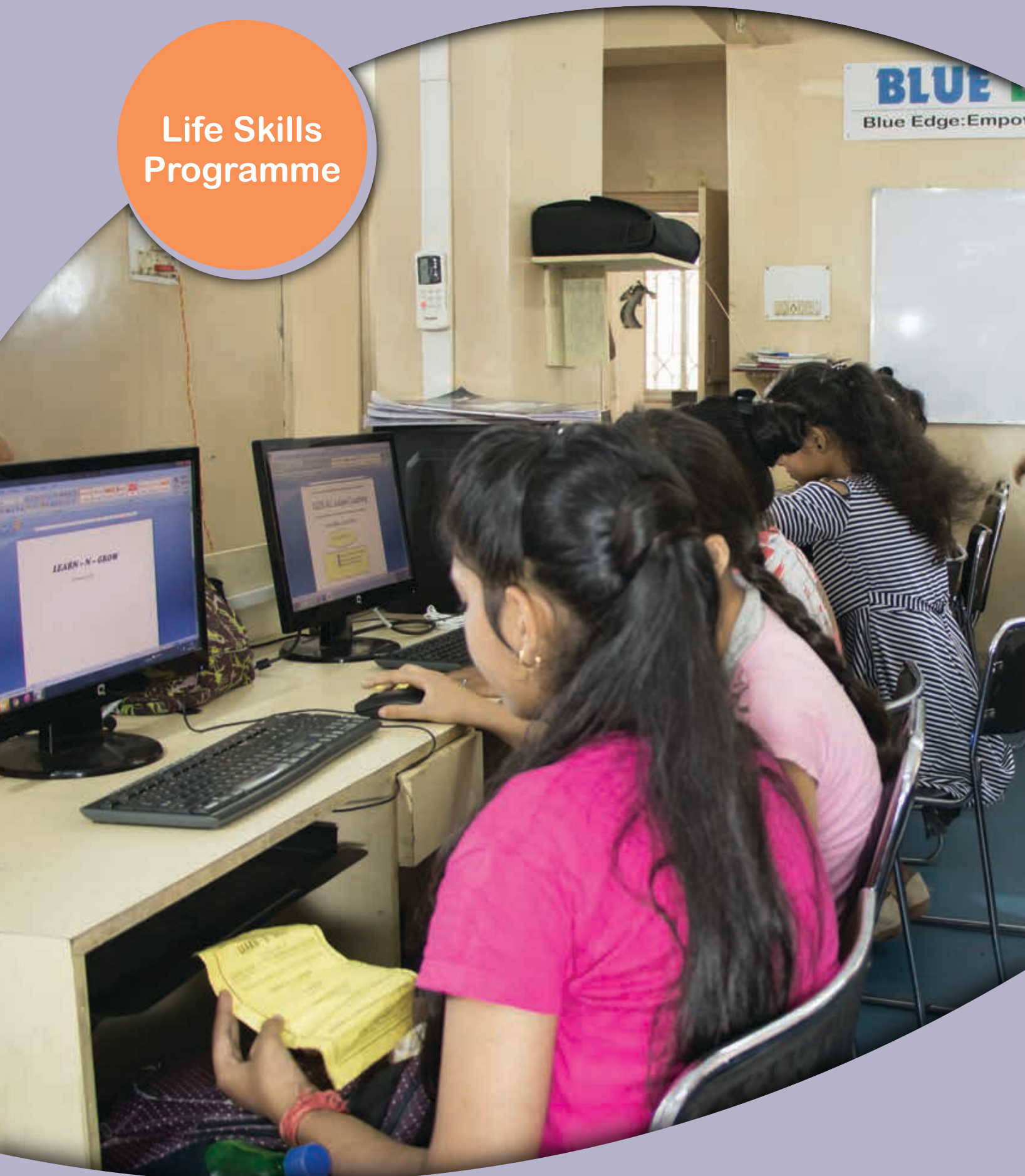
Rai stayed alone throughout the day as her parents went to work. She interacted with many strangers on the street. There was a risk that she might be involved in a road accident, child trafficking, physical abuse etc.

Initially, it was difficult to make the parents understand that their child is at risk while left alone. Several home visits were carried out to highlight the importance of safety and education for their daughter. Her mother agreed to send her to HOPE's Panditya Creche for early childhood care and education, along with nutrition in a safe place. She also receives training on health and hygiene, how to wash her hands properly, use a toilet, how to eat food etc. She also learns social behaviour, verbal and non-verbal communication, letters, signs and symbols.

Her parents are now able to maintain health and hygiene, take care of their child, and have become aware of how to save money for their future.



Life Skills Programme



Life Skills Programme

Life Skills Training Centre - Developing the Skills of Youth and Women to Enable Independent Living – Hope Kolkata Foundation

During 2019-2020, HOPE's Life Skill Training Units enrolled 549 youth in various skill development programs such as Computer, Tailoring, Beautician and Cafe.

The Life Skills Training Centre provides high-quality vocational training to underprivileged youth to contribute to their families financially.

Professionally designed training courses are tailored to suit the capabilities of the trainees. One-to-one intensive learning of technical skills provides each trainee with a marketable skill. This is complemented with a certificate upon completion and job placement or support to set up a business from home.

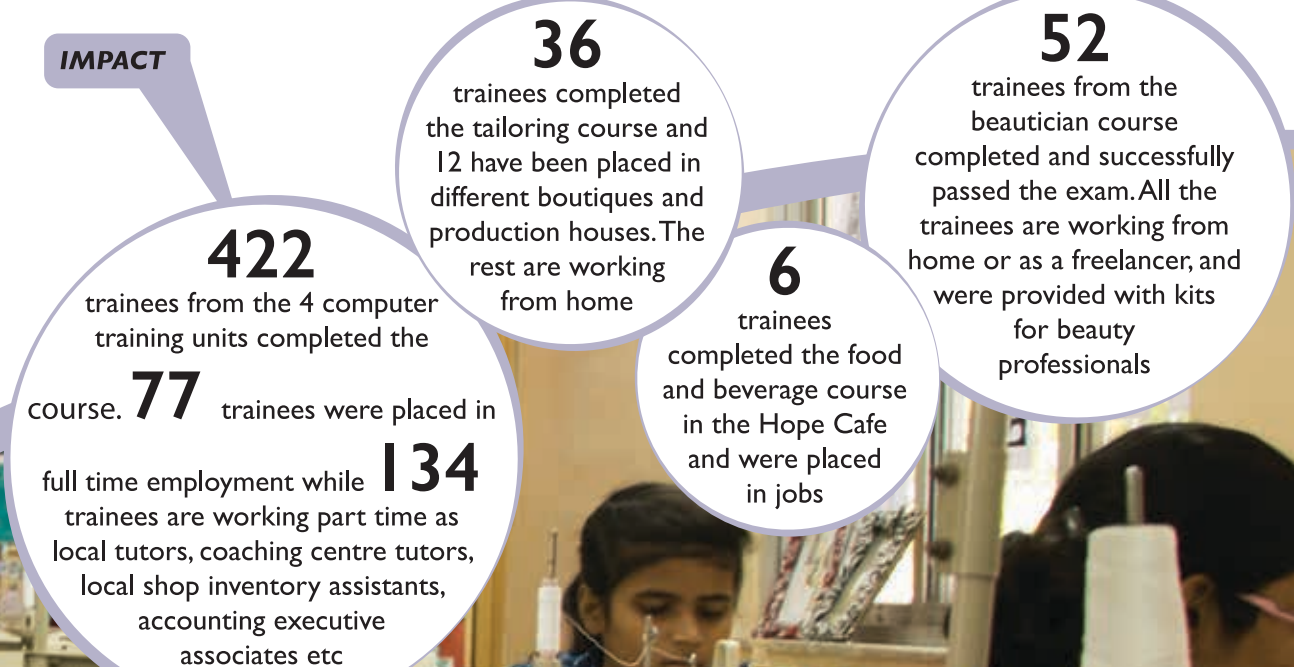
Restaurant Training: The six months course aims to provide better livelihood opportunities by providing training on Indian traditional dishes as well as baking and cooking dishes from different countries.

Tailoring Unit: The unique feature of this six months course on tailoring is it provides complete knowledge on cutting, stitching, designing, embroidery, and the use of high-speed commercial sewing machines.

Beautician Training: This course runs for four months and provides underprivileged young women with quality skills training in Beautician and Hairdressing along with personality development.

Computer Training: A yearlong computer training course is run in this unit which starts from basics to web designing. An advanced course on finance is also available for people aiming to set their career in Accounts. HOPE runs 3 other computer units in Kolkata and Howrah which are all funded under CSR Programme.

IMPACT



Story of Change

Arpita lived in a village in South 24 Parganas district of West Bengal with her parents. She attended a residential school and passed Class X in 2017. Her father abandoned her mother who was working as a midwife. Arpita's grandmother became ill and her mother had to stop working to look after her.

Arpita had to drop out of Class XI as her mother could not afford to send her to school. A friend told her about the HOPE training programme in Kolkata. Arpita enrolled in the cooking course in February 2019 and qualified with good marks.

After finishing the course, continuing a job in Kolkata was difficult for Arpita as her home is quite far. Arpita moved into a working girls hostel and is working in a well-known restaurant in Kolkata with a good salary. She is now an independent young lady who can help her mother financially.



Vocational Training Unit - Paschim Banga Krira-o-Jana Kalyan Parishad (PBKOJP)

The Vocational Training Unit was set up by HOPE's local partner PBKOJP to train women who are living below the poverty line in Khidderpore and Kalighat, two of the most congested slum areas of Kolkata with the latter being a red light area.

The Vocational Training Unit trains and assists unemployed, illiterate, or poor women to develop their skills to become self-employed or attain a job and contribute to the family income to enhance their family's livelihood. Training is provided in tailoring and craft to equip the trainees to start their own business or gain employment after completing the course.

IMPACT

20
trainees completed the one-year tailoring training course and received certificates

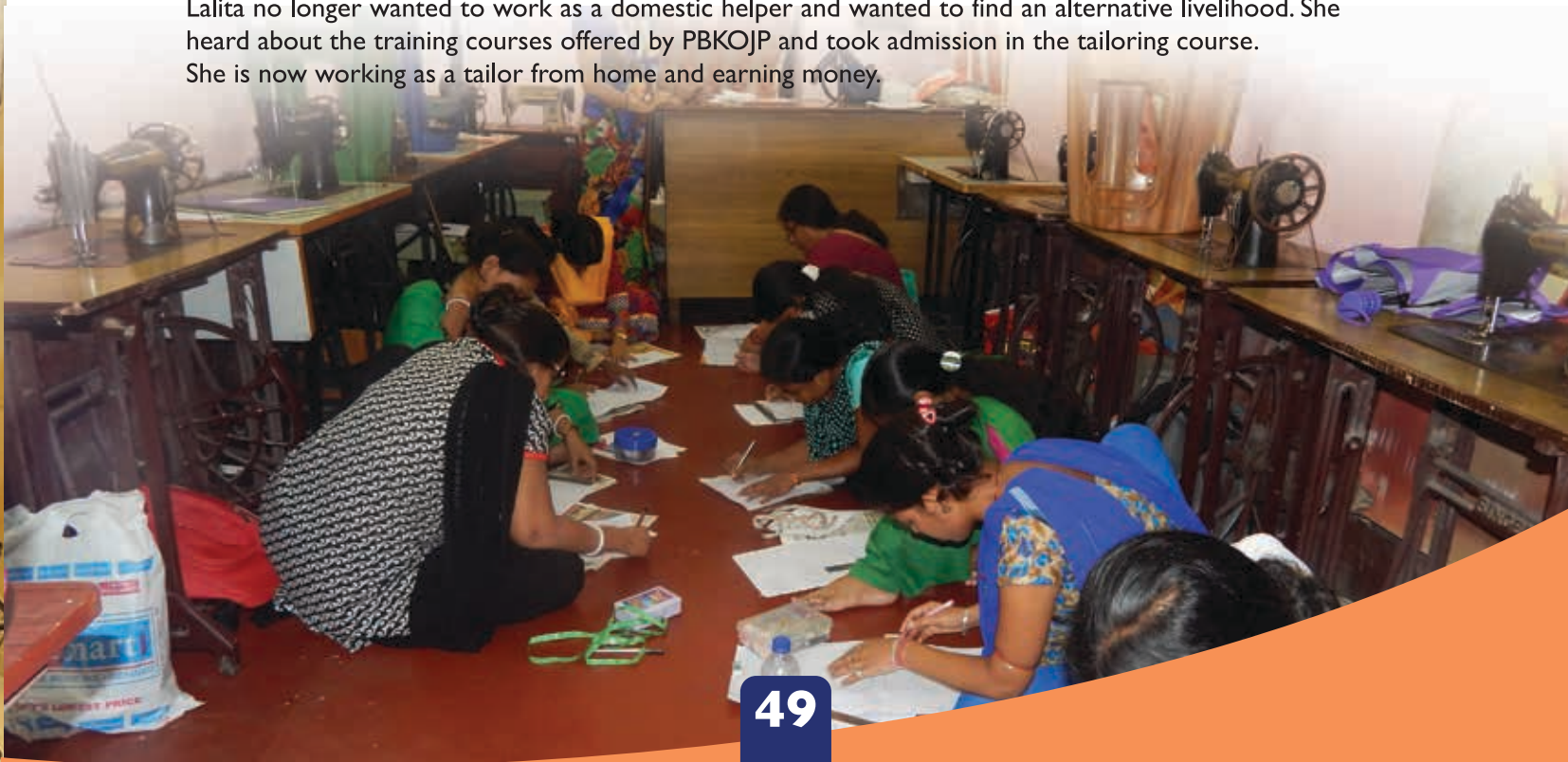
3
trainees completed the handicraft course and received certificates

The trainees are now working from their homes to earn an income

Story of Change

Lalita, 40 years old, got married at the age of 15 when she was a student of Class VIII. She has a son who is 19 years old and a daughter who is 23. She was happily married until she gave birth to her first child, a baby girl. Her husband was furious that she had a girl instead of a boy; he started blaming her and consuming alcohol, leaving Lalita to live in a financial crisis. Her husband stopped going to work regularly and his earnings dropped. A few years passed and Lalita gave birth to a boy. Her husband became happy but the damage was already done. Lalita began working as a domestic helper in 3 houses and her earnings helped her to support her family. Her son dropped out of school at Class IX, but her daughter completed a Masters Degree and is giving private tuition. Her husband also gave up alcohol.

Lalita no longer wanted to work as a domestic helper and wanted to find an alternative livelihood. She heard about the training courses offered by PBKOJP and took admission in the tailoring course. She is now working as a tailor from home and earning money.



Sponsorship Programme



Sponsorship Programmes

The Sponsorship Programme aims to make education accessible to children and young adults who belong to families from vulnerable socio-economic conditions and those suffering from chronic diseases. For many families from marginalized communities in Kolkata and its surrounding areas, education is a luxury that they cannot afford. They live on the streets; hence their children have no safe shelter and are at risk of trafficking. Many cannot pay their children's high school fees owing to financial crisis. Moreover, continuing higher studies is challenging for young adults. Through the sponsorship programme, the parents are guided on budgeting, low-cost nutrition, how to access Government schemes for free ration and health facilities and income generating opportunities.

At present, **1,254** sponsors from Ireland, UK, India, USA, Germany and Japan are supporting **1,497** children in need through HOPE's Sponsorship Programme.

Outreach Education: Outreach Education support is provided to 694 children staying with their families from different parts of Kolkata and adjacent districts including Sundarban area. The sponsors support school fees, uniform, non-formal tuition and other educational materials.

Boarding and Education: HOPE has collaborated with boarding schools and hostels in Kolkata for 60 vulnerable children who are deprived of the necessary resources or accommodation facilities to continue their studies and are placed in boarding schools and hostels.

Coaching Centre: HOPE runs two coaching centres for sponsored children in Chitpur and Bhagar, two of the most vulnerable communities in Kolkata and Howrah. The children attend these coaching centres after school. The tutors support the children to continue their education in a joyful learning environment. 305 children are provided with education, nutrition and medical support.

Child Care Units: 325 vulnerable children placed in HOPE Child Care Units for their holistic development are also provided with sponsorship support.

Children reunited to families: 93 children, who were once under Child Care Units care and are now restored to their families, are receiving Sponsorship Educational Support and/or health support directly while staying with their own families.

Medical and Nutrition Support: HOPE also supports children who are malnourished or suffering from various diseases but are unable to afford the medical costs. 20 children are receiving medical and nutrition sponsorship support.

The Sponsorship Programme works towards making a lasting difference in the lives of children and the holistic development of society by addressing some of the key features of the Sustainable Development Goals.

Story of Change

Subhash De, a goldsmith's son from Howrah district, is a 2nd year medical student who experienced severe hardship for many years when his father had a massive heart attack. As he was the sole bread earner in the family, Somnath had to divert his focus from studies to earning money. It took him 3 years to get selected for medical studies as he could not afford to take any extra guidance for the entrance examination. His admission was supported by his well-wisher and an NGO. But that was only the start. Around that time, he was introduced to HOPE's Sponsorship Programme which covered his entire education expenses: tuition fees, books, instruments, and a laptop. Subhash is an inspiration to his entire batch mate's now. He aspires to go for higher studies in the medical field and give back to society when he becomes a qualified doctor.

International Volunteer Programme



International Volunteer Programmes

*Volunteering is the catalyst of development and it can transform the society at large. Through HOPE's International Volunteer & Internship Programme almost **300** individuals from India and Ireland supported various HOPE projects in 2019-2020. The volunteers are considered as assets at HOPE. In 2019-2020, HOPE hosted **223** Indian Interns, **27** Indian volunteers and **31** Irish volunteers. These volunteers and interns are coming from a wide variety of educational and professional background.*

"The best way to find yourself is to lose yourself in the service of others." — Mahatma Gandhi

After forty years of travelling to India on business it was no surprise that my volunteering time with HOPE in Kolkata, was not a culture shock. What however was a shock was the personal satisfaction and happiness I found during this time volunteering. Never in my life have I felt so fulfilled and the above quote from Gandhi been so true.

From the moment of arriving in Kolkata, I felt part of a team; everyone was genuinely so kind and welcoming. Orientation time travelling to see the various projects were excellent, a real eye opener, with the scope of the HOPE projects truly remarkable.

I enjoyed working in the crèche with such talented and wonderful children, but found I could contribute most when working with the children in the homes.

I conducted a series of lectures on Professional Development and Entrepreneurship in the Life Skills units.

I was privileged to be invited on Christmas day to one of the homes. This was truly an amazing and memorable Christmas. The children were so happy and excited and put on such a wonderful show. The toughest time was saying goodbye to the children. Flowers and cake were a nice surprise.

There is not a week that goes by without me thinking of the children in Kolkata, and I honestly can't wait to return.

The lasting impression was one of happy and very talented children being given the opportunity to fulfil their potential.

Derek Wright, Ireland



A year on from my time with THE HOPE FOUNDATION and, in many ways, it is still difficult for me to quantify what was such an immense and immersive experience. It is a period I reflect on every day with memories so vibrant that I feel I may still awaken into them at any given moment. I am far from the first to be left with this deep impression, this is a sentiment felt by many.

Once in Kolkata, India's 'City of Joy', I was, on a daily basis, working with people who constitute a wonderful force that strives to bring dignity to the lives of children and adults living in abject destitution. To work with those who provide and those in need is as inspiring as it is humbling, and it makes apparent to the individual both the resilience of the human spirit and the horrors of poverty.

I had the privilege of operating in many different capacities for HOPE – teaching English in the Panditya Skills Unit, the Life Skills Centre, Punorjibon, and, also, a newly opened, Nabo Asha, Nimtala,

where I was also fortunate enough to exchange and develop methodologies with other teachers. This variety of projects gave me a small glimpse into what is such a large and dynamic organisation, the extent of its reach across the multitudes that inhabit the streets and slums of Kolkata, and the essential nature of its impact on society's invisibles.

The sense of community felt as a volunteer was not just shared amongst peers; it went beyond that – the personal care shown by the management of HOPE linked us with them, with the councillors, teachers and social workers of the projects, and with the countless people in their care.

For awhile I was a part of Kolkata and forever may it be a part of me.



Cathal Maher, Ireland

My time in 'Life Skill Unit' was a learning experience. My role was to prepare an English curriculum and to teach English to the students of 'Life Skill'. I am humbled by my Project Co-ordinator, all co-teachers, and students. It was a unique experience which enriched me to think how our educators silently invest in our life. I must appreciate and congratulate 'Life Skill' for such initiative.

It was a thought-provoking and challenging responsibility as the English curriculum demanded a thorough understanding of the student's socio-cultural and economical background. These students are underprivileged children of our society and many are state-migrants but their talents know no boundary. During teaching time I got ample occasions to dialogue with the students, while sharing their life stories they revealed their longing to achieve excellence and their stories helped me to develop the curriculum. The Student's love and gratitude towards 'Life Skill' for such a learning window and passion to rise above their socio-economic situation is praiseworthy. Equally, 'Life Skill' is also devotedly encouraging and planting the seed of optimism by sharpening the skills of the students.



Pinaki Burman, India

I am grateful for the responsibility to convey English as a 'language of opportunities' to the students, which will prepare them compete with the outside world. Truly, a 'transformative' step by 'Life Skill' to boost the inner confident and exhibit student's deservingness in the job market. I am thankful to the Volunteer Coordinator, for such opportunity and boundless awe-inspiring experience. I wish all the best to all the students.

International Development Education and School Immersion Programme

The School Immersion Programme educates participants to become global citizens. Our Development Education curriculum provides students with a deeper understanding of our place in the world, and what actions we can take to ensure a fair, sustainable, and equal society for all. Part of the Programme sees students travelling to Kolkata, where they are immersed in the projects they have helped to fund-raise for. Participants witness change in action first-hand and return to Ireland with a new global perspective.

Thank you to all our students for your eagerness and motivation to engage. Due to Covid-19, some of our programmes were postponed, but we look forward to welcoming both remaining and new participants soon.

- | | | |
|--|---|--|
| Alexandra College, Dublin | Davis College, Co. Cork | Cork |
| Ashton School, Cork | Desmond College, Co. Limerick | Presentation Secondary School, Co. Tipperary |
| Ballincollig Community School, Co. Cork | Gaelcholáiste Luimnigh, Co. Limerick | Regina Mundi College, Cork |
| Bandon Grammar School, Co. Cork | Hazelwood College, Co. Limerick | Rochestown College, Co. Cork |
| Beara Community School, Co. Cork | John the Baptist Community School, Co. Limerick | Rockwell College, Co. Tipperary |
| Blackwater Community School Lismore, Co. Waterford | Kinsale Community School, Co. Cork | Salerno Secondary School, Co. Galway |
| Borris Vocational School, Carlow | Laurel Hill Coláiste Limerick | Scoil Mhuire, Cork |
| Borrisokane Community School, Co. Tipperary | Laurel Hill Secondary School, Limerick | Scoil Mhuire agus Ide, Co. Limerick |
| Carrigaline Community School, Co. Cork | Loreto Secondary School, Co. Cork | Scoil Mhuire Carrig-on-Suir, Co. Tipperary |
| Castletroy College, Co. Limerick | Mayfield Community School, Cork | Scoil Mhuire Kanturk, Co. Cork |
| CBS High School, Co. Tipperary | Meánscoil San Nicolás Ring, Co. Waterford | St Aloysius Secondary School, Co. Cork |
| Christ The King, Cork | Midleton College, Co. Cork | St Angela's Cork |
| Coláiste an Phiarsaigh Cork | Mount Mercy College, Cork | St Angela's Ursuline, Waterford |
| Coláiste an Spioraid Naoimh Cork | Mount Sackville, Dublin 20 | St Anne's Community College, Co. Clare |
| Coláiste Íde agus Iosef Co. Limerick | Muckross Park Dublin, Dublin 4 | St Anne's Secondary School, Tipperary |
| Coláiste Mhuire Co. Clare | Newbridge College, Co. Kildare | St Augustine's College, Co. Waterford |
| Coláiste Mhuire, Co. Limerick | Newtown School, Waterford | St Mary's Charleville, Co. Cork |
| Coláiste Mhuire, Co. Cork | Patrician Academy, Co. Cork | St Mary's Macroom, Co. Cork |
| Coláiste Treasa Kanturk, Co. Cork | Pobalscoil Na Tríonóide, Youghal Co. Cork | Ursuline College Thurles, Co. Tipperary |
| | Presentation Mitchelstown, Co. | |





The Achievers

The Street Child Cricket World Cup took place from 30th April 2019 to 7th May 2019, at Parker's Piece in Cambridge and on the main ground at Lord's, where 4 children from The Hope Foundation got the opportunity to participate.

Eight teams of street-connected children from around the world took part in a mixed-gender cricket tournament which is considered as a festival of arts and a congress on street children rights. The participating countries were India, Bangladesh, England, Mauritius, Tanzania, Nepal and West Indies. India sent two teams: India North and India South. Two girls, Mille and Anjali and two boys, Tarak and Jabir were selected from HOPE to represent India North Team along with other street-connected children and were fantastic ambassadors for themselves, their families, HOPE and Kolkata.

All of these children came in contact with HOPE through different HOPE interventions and Government channels. Though each of them has gone through extreme vulnerability and rejection at an early age, HOPE has been able to nurture their potential in HOPE Child Care Units along with nutrition, education, shelter, love and affection.

Millie, Anjali, Tarak and Jabir took rigorous physical training and attended cricket coaching classes for more than a year. Their hard work paid off and their official selection was done by the Selection Committee.

The struggle didn't end here. It took them a long time to get passports as they didn't have birth certificates, unavailability of parental information and other legal documents.

Finally, the 4 children and HOPE staff traveled to London and participated in the tournament, becoming a part of cricket and child right's history.

This is not the end though. All 4 are continuing their studies and sports together. Maybe one day people will identify them as a cricketer without connecting the word street.

Millie: "I was overwhelmed with the news when our travel plan was finalised. I was super excited to play the match in London and meet new friends from other countries. I was curious about everything; starting from how the airport looks like, how people live in other countries and how another country could look like. This is a life changing experience. I was really really happy"

HOPE UK hosted a special evening for the children and staff who travelled from Kolkata whereby friends and supporters of HOPE were in attendance to honour and meet with the children in particular. The children did themselves and HOPE proud both on and off the cricket pitch. HOPE UK are ever grateful to the sponsors of Street Child Cricket World Cup who included DW Sports, E&Y and Wild Frontiers.

We would like to thank the coaches, supporters, donors and the organizer, Street Child United, for this wonderful opportunity and unforgettable experience for the children.

**Real names are used, permission was granted by the designated authority (Child Welfare Committee).*



Collaboration Projects

Born Learning Campaign supported by United Way of Bengaluru

Hope Kolkata Foundations is collaborating with Born Learning Campaign in partnership with United Way Bengaluru supported by 3M. The programme aims at school readiness of children and working with the Directorate of Integrated Child Development Scheme (ICDS), Government of India.

The Programme focuses on infrastructure development of the ICDS centre to ensure child friendly environment where children would like to go back every day. The project facilitates both the ICDS workers and children to use the Early Childhood Care & Education (ECCE) tool kit. It also organised capacity building programmes for both ICDS workers and HOPE staff. Community mobilisation is an integral part of the project where an active mothers' group is created for awareness generation and multi-stakeholder group 'Bal Vikash Samiti' (Child Development Committee) for sustainability of the Programme.

The Programme has covered 2,336 children between 0 to 6 years and 2,028 mothers through 20 Resource ICDS centres and 30 Outreach ICDS centres in Howrah and Kolkata.



Girl 2B

Hope Kolkata Foundation is collaborating with Girl2B Foundation USA to support equal opportunity for girls and women especially in education.

The Education Support Unit provides daily tuition in English, Math, Science and Bengali to help children reach the educational standards needed to remain in mainstream schooling. Additional classes are offered on Computer, Music, Yoga, Counseling and motivational support to encourage creative and life skills development.

The Empowerment project provides support to young girls to continue their higher education and vocational training. The programme aims to create an environment where women and girls are treated with dignity and respect regardless of their family background.

The Education Support Programme supported 30 girls and the Empowerment Programme supported 26 young women.



Major Events in India



100 golfers from across Kolkata participated in the Hope Golf Classic 2019 tournament at the prestigious Tollygunge Club.



The students of Calcutta Public School, children from with HOPE Child Care Units and the Irish students from the School Immersion Programme participated in the Knowledge Knowhow Quiz.



The Hope Foundation celebrated Foundation Day in the presence of HOPE Patron Jeremy Irons, volunteers, donors, patrons and supporters from Ireland, Italy, UK, India and hundreds of children from HOPE projects.



Students from the Irish School Immersion Programme and children from HOPE projects participated in Hope Soccer Aid which was held in April 2019 at ILEAD Institute Kolkata.



250 people participated in Calcutta Run to raise funds for the education of underprivileged girls.

Major Activities



Long-time HOPE Patron Jeremy Irons visited Kolkata for the first time to see first-hand the important work of HOPE



A 160 km Cycle for HOPE raised significant funds for the Butlers Resource and Education Centre



HOPE U Can Paint participants from Terence Macswiney College, Cork visit Kolkata



Sinead Flanagan the 2019 Rose of Tralee visits HOPE projects in Kolkata



HOPE U Can Paint Participants from Cork Life Centre



HOPE Himalayan Walk Participants visit HOPE projects in Kolkata

Major Activities



Day of HOPE Volunteers selling chocolate bars to raise funds for HOPE's projects in Kolkata



Specsavers and Specsavers Ambassador Darren Kennedy return to Kolkata carrying out eye clinics



Brochure for the HOPE Dublin Lunch which supported buying a bus for the new Brian's Way Resource & Education Centre supported by Butlers



HOPE teamed up with some of Ireland's most prolific and talented creatives for a very special project in Kolkata called Kolors for Kolkata



The wonderful Pranic Healing for HOPE group return to Kolkata for the second time



Hilary Kavanagh and Jack Kennedy of the Calcutta Run organising committee also visited Kolkata to see the projects supported by the run.



Long term supporters Aine Macken, Nora, Donnacha and Sinead are pictured here visiting Hope Hospital

International Activities

UK



HOPE UK Ambassador Reza Beyad, HOPE Director Maureen Forrest and Miss England 2019/2020 Dr. Bhasha Mukherjee at the HOPE UK Gala



HOPE Participants of the SCCWC



UK Supporter Anna Prosser continues to raise funds and awareness for HOPE projects



HOPE UK Ambassador Andrea Catherwood and friends at Eton College with children from HOPE Kolkata who participated in the SCCWC in London.



The Bedford HOPE committee continues to raise awareness and funds for HOPE under the leadership of Jacqueline Merne



Award winning actor, Shelley King, is one of HOPEs Ambassadors who has visited HOPE programmes in Kolkata and who tirelessly raises awareness and funds for HOPE.

International Activities

UK



Jan May Taylor, visiting HOPE programmes in Kolkata, is one of many of HOPE UKs "yoga family" who continue to raise funds for and awareness about the work of HOPE

USA



Ursuline High School in Westchester County NY raise funds for HOPE



Trivia Night at Gael Pub sponsored by Gael Pub and Gene Lennon

Germany



HOPE Germany are supporting the care, protection and education of children in one of HOPE's projects



Conor Goold, HOPE Director Maureen Forrest, Emily Forrest, Louise Forrest, Mary Reed and John Reed at the US HOPE Gala

MAJOR SUPPORTERS OF HOPE



Journey of HOPE



Direct Debit
Donation Application Form for Hope Kolkata Foundation



Date:.....

To The Donor's Bank Account Manager

Bank Name:.....

Bank Address:

.....

.....

Any INDIAN who want to donate,

Please Pay HOPE KOLKATA FOUNDATION

Rs :

Standard Chartered Bank

A/c No: 321 - 1 - 1017525, MICR code: 700036020

IFSC code: SCBL 0036087

Any FOREIGN NATIONAL who want to donate,

Please Pay HOPE KOLKATA FOUNDATION

Rs

Axis Bank Ltd.

A/C No: 913010033022376

MICR No.: 700211019

IFSC Code: UTIB0000253

Every Month/Year*

Starting on:

(Date) until further notice

*Delete where applicable

Donor's Name:.....

(Block Letters Please)

Email:

Address:

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Account No:.....

Bank Sort Code:.....

Signature:.....

This form should be completed by the donor and
when completed, it should be sent to

Hope Kolkata Foundation
39, Panditiya Place, Kolkata - 700029, West Bengal.

Registered Society No: SO096057 of 2003-2004

Direct Debit
Donation Application Form for Hope Head Office Ireland



Date:.....

To The Donor's Bank Account Manager

Bank Name:.....

Bank Address:

.....

.....

Please Pay HOPE € :

Allied Irish Bank Ltd. 66 South Mall, Cork.

A/c No: 50677089, Bank Sort Code: 93-63-83

Every Month/Year*

Starting on:

(Date) until further notice

*Delete where applicable

Donor's Name:.....

(Block Letters Please)

Email:

Address:

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Account No:.....

Bank Sort Code:.....

Signature:.....

This form should be completed by the donor and
when completed, it should be sent to

The Hope Foundation
Silverdale Grove, Ballinlough, Cork, Ireland

Registered Charity No. 13237

Direct Debit
Donation Application Form for Hope Foundation UK.



Date:.....

To The Donor's Bank Account Manager

Bank Name:.....

Bank Address:

.....

.....

.....

Please Pay THE HOPE FOUNDATION FOR STREET CHILDREN

:

BARCLAYS BANK
102 High Street
Thame
Oxon
OX9 3DU
UK
Sort code: 20-85-73
Bank account number:73967735

Every Month/Year*

Starting on:

(Date) until further notice

*Delete where applicable

Donor's Name:.....
(Block Letters Please)

Email:

Address:

.....

.....

Account No:.....

Bank Sort Code:.....

Signature:.....

This form should be completed by the donor and when completed, it should be sent to
The Hope Foundation UK,
54 King Edward Road, Maidstone, Kent
ME156PJ
United Kingdom

Registered Charity No. SC038809

Direct Debit
Donation Application Form for The Hope Foundation USA



Date:.....

To The Donor's Bank Account Manager

Bank Name:.....

Bank Address:.....

.....

.....

.....

Please Pay The Hope Foundation USA

\$:

The Hope Foundation USA
PO Box 15284, Wilmington DE 19850
Bank A/C No. - 501016161924
SWIFT/BIC - BOFAUS3N
Routing No. (paper DD setup) - 122400724

Every Month/Year*

Starting on:

(Date) until further notice

*Delete where applicable

Donor's Name:.....
(Block Letter Please)

Email:

Address:

.....

.....

Account No:

Bank Sort Code:

Signature:.....

This form should be completed by the donor and when completed, it should be sent to
The Hope Foundation USA
909 3rd Avenue #687, New York, NY 10150

Registered 501(c)3 Organization EIN: 27-3073426

STAFF DETAILS

Directors

Maureen Forrest
Honorary Director

Jenny Browne
Overseas Director

Annemarie Murray
Assistant Overseas Director

Ireland

Current staff at date of print

Fiona Heraghty
Serdar Suer
Pádraig Fitzgerald
Laura Power
Charlotte Kavanagh
Nessan Kavanagh
Eunice Tait
Margaret Doyle
Fiona Hannigan
Eithne Walsh
Pauline Coffey
Maureen Kenny
Mary Morrish
Charlie Mc Burney
Maura Lennon

Former Staff 2019-2020

Sharon Keohane
Ger O'Driscoll
Darragh Whelan
Eila Flynn
Alison Clair

Auditors Ireland

Deloitte & Touche
Chartered Accountants &
Statutory Audit Firm
No. 6 Lapp's Quay, Cork.

Bank

Allied Irish Bank
66 South Mall, Cork.

Pro-bono Solicitors

Daly Derham Donnelly
1A Washington Street, Cork.

UK

Current staff at date of print

Yvette Lowery
Lesley Stroud

Former Staff 2019-2020

Chloe Seymour
Karen Moujahid
Lizzie Broomfield

USA STAFF

Mary Reed

INDIA

Current staff at date of print

Sachidananda Das
Samiran Mallick
Sulochana Chaudhuri
Arunava Das
Amal Kumar Saha
Debu Das
Surojeet Gayen
Jhulan Ghose
Madushree Das
Ramanika Nandy
Dola Dey
Somnath Mali
Subhatama Mukherjee
Priyanka Dey

Former Staff 2019-2020

Rima Mondal
Rajni Singh
Nabanita Banerjee
Smit Ray
Romio Mondal
Sudipa Mondal
Kumar Saurabh
Sunil Iyer

Geeta Venkadakrishnan (RIP)

Auditors India

T. K. Biswas & Co.
Chartered Accountants
Room No:207, 2nd Floor,
2, Church Lane,
Kolkata-700001

Bank

Deutsche Bank AG
9 Shakespeare Sarani
Kolkata 700071

Thank You

The Hope Foundation is extremely grateful to all our wonderful supporters – both individual and corporate, and to our phenomenal volunteers who have assisted HOPE by volunteering on our projects in India, and also by volunteering on fundraising events in their own countries.

To all the students who have travelled to India and /or, have fundraised within their communities, and to those who have organised and attended HOPE events – we cannot thank you enough. We acknowledge those who have provided HOPE with donations in kind, and have provided us with pro bono support.

We are extremely grateful to all our Patrons and Ambassadors, for promoting the work of HOPE and encouraging others to engage with and support us.

We would also like to send special thanks to the Board Members and Trustees of the Boards of HOPE International Offices in Ireland, UK, USA, India, and Germany.

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**HOPE FOUNDATION LIMITED
Branch Office, India**

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E: info@hopechild.org
Web: www.hopechild.org.in

**HOPE FOUNDATION – DEUTSCHLAND
e.V.**

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Web: www.hopefoundation.ie/get-involved/hope-germany/
Registered under VR 6048

Accreditation



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